



# ANNUAL REPORT 2023





HIS HIGHNESS SHEIKH  
**MOHAMMED BIN RASHID AL MAKTOUM**  
UAE VICE PRESIDENT, PRIME MINISTER  
AND RULER OF DUBAI



HIS HIGHNESS SHEIKH

**HAMDAN BIN MOHAMMED  
BIN RASHID AL MAKTOUM**

CROWN PRINCE OF DUBAI, DEPUTY PRIME MINISTER  
AND MINISTER OF DEFENSE

HIS HIGHNESS SHEIKH

**MAKTOUM BIN MOHAMMED  
BIN RASHID AL MAKTOUM**

DEPUTY RULER OF DUBAI, DEPUTY PRIME MINISTER  
AND MINISTER OF FINANCE, CHAIRMAN OF THE JUDICIAL  
COUNCIL IN THE EMIRATE OF DUBAI



COUNSELOR

**ESSAM ESSA AL HUMAIDAN**

ATTORNEY GENERAL  
OF THE EMIRATE OF DUBAI



COUNSELOR  
**YOUSUF HASSAN AL MUTAWA**  
ATTORNEY GENERAL ASSISTANT



# TABLE OF CONTENTS

01	Chapter One	<b>INSTITUTIONAL PERFORMANCE</b>	11
02	Chapter Two	<b>COMPREHENSIVE DIGITAL SERVICES</b>	31
03	Chapter Three	<b>HUMAN RESOURCES DEVELOPMENT</b>	38
04	Chapter Four	<b>COMMUNICATION AND LEADERSHIP IN DUBAI PUBLIC PROSECUTION</b>	44



# INTRODUCTION

The year 2023 was full of achievements and tireless work in Dubai Public Prosecution, as DPP continued its journey to achieve justice and establish the rule of law, with a focus on accelerating services, innovation and digital transformation.

This year, DPP enhanced its capabilities and pivotal role in the judicial sector, which contributed to improving the services provided to the community and enhancing the level of security, safety and justice enjoyed by the emirate.

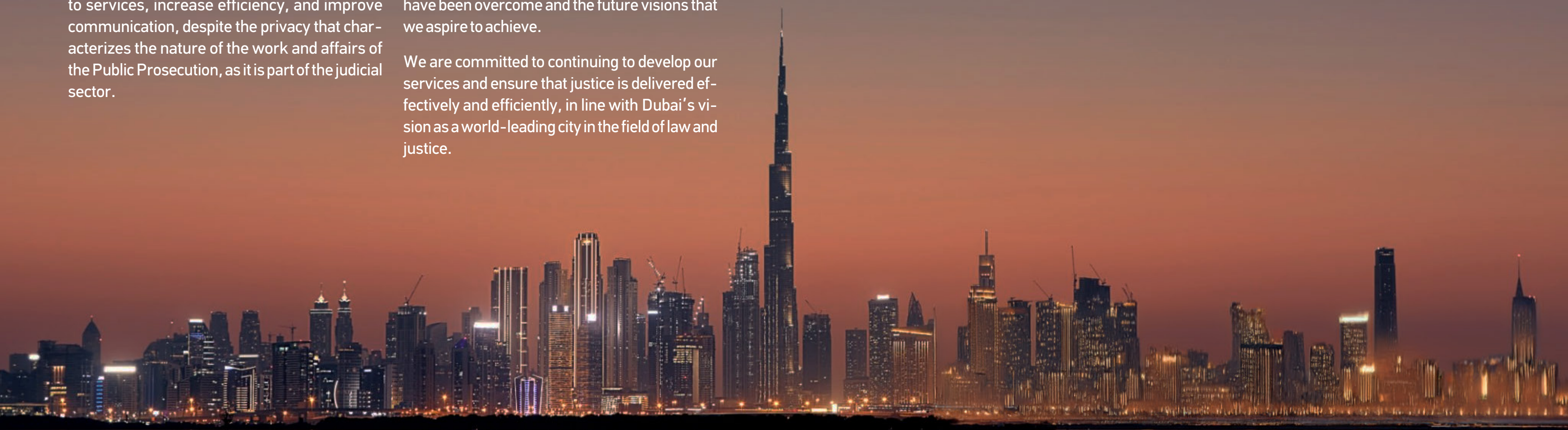
DPP witnessed a remarkable development in the fields of technology and facilitating services for customers, as many initiatives were implemented that aim to facilitate the public's access to services, increase efficiency, and improve communication, despite the privacy that characterizes the nature of the work and affairs of the Public Prosecution, as it is part of the judicial sector.

DPP also worked to develop a modern work environment that is consistent with the human resources policy in the Emirate of Dubai, and takes into account the best international standards and practices, including updating the technological infrastructure and enhancing human capabilities through advanced training programs.

Dubai Public Prosecution also continued its contribution to spreading legal awareness among members of society, with the aim of building a society that is more aware and knowledgeable of its rights and duties.

This annual report reflects the efforts made, the achievements made, and the summary of the results of 2023, and highlights the challenges that have been overcome and the future visions that we aspire to achieve.

We are committed to continuing to develop our services and ensure that justice is delivered effectively and efficiently, in line with Dubai's vision as a world-leading city in the field of law and justice.





---

**Our Vision:** Supremacy of law with global leadership

---

**Our Mission:** Prompt justice, protection of rights and freedoms, investigation and disposal of criminal cases effectively and efficiently, adopting digital and proactive services relying on creative national cadres.

---

**Our Values:** Justice - Independence - Integrity, Transparency - Happiness and Positivity - Teamwork - Cooperation and Partnership - Creativity and Innovation - Excellence and Leadership.

---

# THE ORGANIZATIONAL STRUCTURE OF DUBAI PUBLIC PROSECUTION

The organizational structure of Dubai Public Prosecution ensures the efficiency and speed of adjudicating cases, thanks to the smooth and professional arrangement of its various elements.

The organizational structure consists of interconnected elements that transfer tasks and procedures among them with ease and simplicity, to form an integrated administrative process that produces positive and satisfactory results that achieve what is required of it professionally.

The organizational structure emphasizes administrative gradation and the distribution of tasks and responsibilities according to specialization and priorities, as it is based on approved administrative standards, professional practices in directing work, and sharing burdens, with coordination among various departments and administrations, taking into account judicial circumstances and privacy, and adapting to various challenges.

The structure is flexible enough to continue the process of development and modernization and adding more tasks and specializations to keep pace with the requirements of the judiciary, the security sector, and economic development, and makes it compatible with various circumstances and challenges, so that work in DPP continues at a high pace without deficiencies or defects.

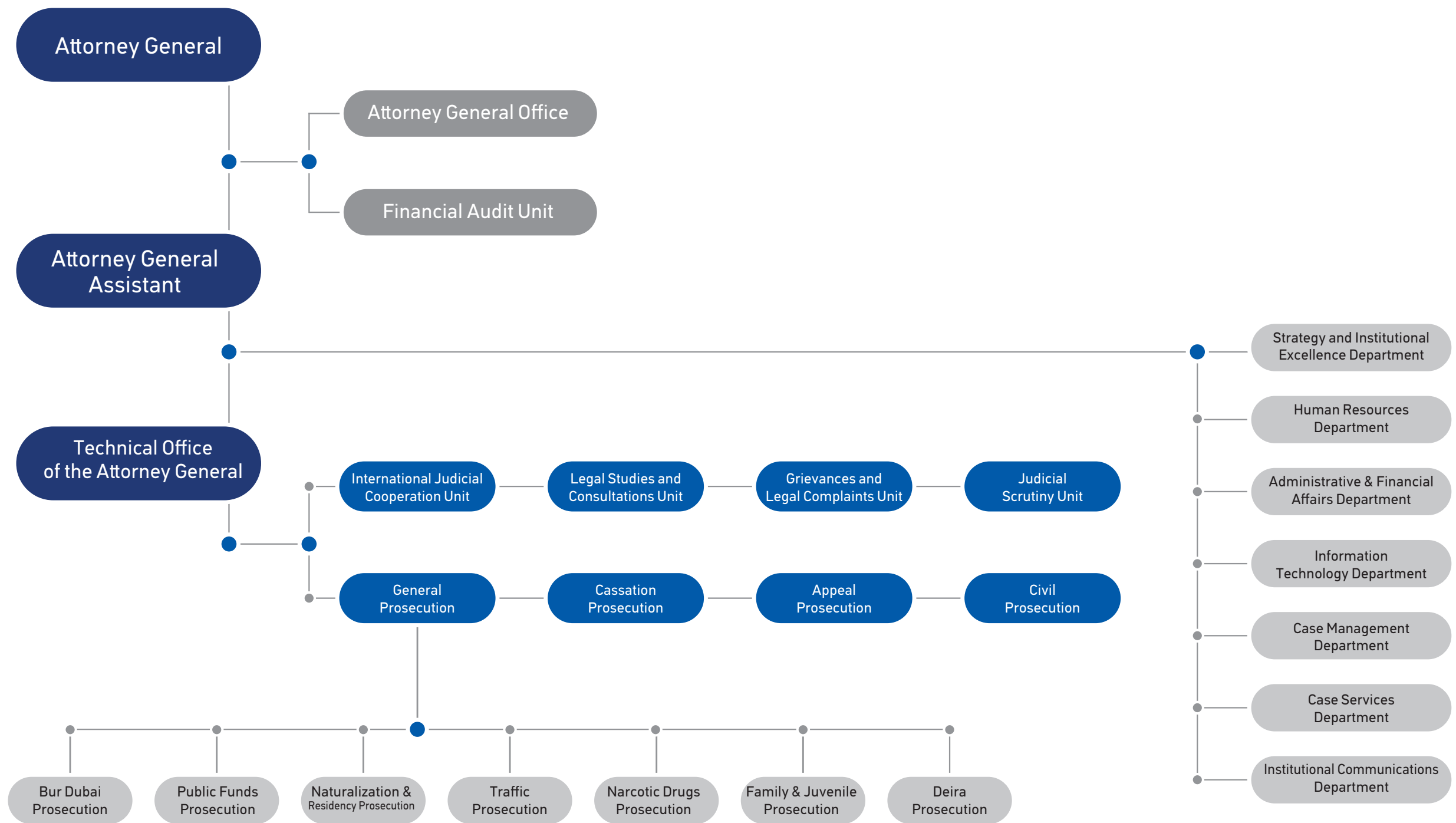
The DPP organizational structure takes into account the human resources system adopted by Dubai government, and makes Emiratization a tangible reality in various departments, tasks and positions, as well as administrative progression, hierarchy and transition within administrative levels.

To ensure the best results, the organizational structure and its high flexibility shortens many administrative steps and burdens, and prevents routine and

bureaucracy, to be the first supporter of accelerating procedures and transactions, ensuring saving time and effort, and moving transactions within their path without any conflict or overlap.

The (sub) prosecutions are distributed within the organizational structure in a thoughtful manner across the regions of Dubai, facilitating the flow of cases and completing their procedures smoothly without overlap and conflict, while sharing the burdens and achieving the best practices in completing customer procedures.

The organizational structure also focuses on developing human resources, qualifying new cadres, in parallel with continuous technical development, automating procedures and transactions, and keeping pace with the latest technologies in this regard with the support of the Information Technology Department, which works tirelessly in this field.



# INSTITUTIONAL PERFORMANCE

THE SECOND YEAR OF THE STRATEGIC  
PLAN 2022-2030

# 01

The Second Year of the Strategic Plan 2022-2030	12
The First Strategic Theme   A Pioneering Prosecution	12
The Second Strategic Theme   Protecting Rights and Freedoms	15
The Third Strategic Theme   Proactive Digital Prosecution for Community Happiness	17
The Fourth Strategic Theme   Flexible and Innovative Enablers	19
Statistics and Figures about Dubai Public Prosecution for the Year 2023	20

CHAPTER ONE  
**INSTITUTIONAL  
PERFORMANCE**

**THE SECOND YEAR  
OF THE STRATEGIC  
PLAN 2022-2030**

Dubai Public Prosecution has moved forward in achieving its strategic plan 2022-2030, as the second year of the plan was completed at the end of 2023, and the pace of work was high in order to achieve the goals of that plan, build on its achievements, and reach the best results, taking into account accuracy, professionalism, and efficiency in work and implementation.

**The strategic plan 2022-2030 includes four strategic themes:**

01	THE FIRST STRATEGIC THEME	A PIONEERING PROSECUTION	<p><b>This Theme includes 3 strategic goals:</b></p> <ul style="list-style-type: none"> <li>• Fairness and efficiency of investigation and indictment procedures</li> <li>• Efficiency of criminal case management</li> <li>• Strengthening the international judicial cooperation system.</li> </ul>
02	THE SECOND STRATEGIC THEME	PROTECTING RIGHTS AND FREEDOMS	<p><b>This theme also includes 3 strategic goals, including:</b></p> <ul style="list-style-type: none"> <li>• Ensuring the sustainability of rights and freedoms.</li> <li>• Achieving prompt justice.</li> <li>• Efficient implementation of criminal judgments and orders.</li> <li>• cooperation system.</li> </ul>
03	THE THIRD STRATEGIC THEME	PROACTIVE DIGITAL PROSECUTION FOR COMMUNITY HAPPINESS	<p><b>This Theme includes three strategic goals:</b></p> <ul style="list-style-type: none"> <li>• Innovative proactive digital services</li> <li>• Effective partnership to make society happy</li> <li>• Digital prosecution.</li> </ul>
04	THE FOURTH STRATEGIC THEME	FLEXIBLE AND INNOVATIVE ENABLERS	<ul style="list-style-type: none"> <li>• <b>It also includes three strategic goals, which are:</b></li> <li>• Innovative proactive digital 1- Foreseeing the future with pioneering and innovative performance</li> <li>• Empowered and happy human resources with leading competencies.</li> <li>• Enhancing governance, financial management efficiency, and optimal use of resources and assets.</li> </ul>

01

THE FIRST STRATEGIC THEME  
**A PIONEERING  
PROSECUTION**

Leadership reflects superiority in performance in all procedures and actions. The First Theme of the strategic plan 2022-2030 came in this context to confirm the targeting of leadership in Dubai Prosecution through the various procedures and services. It provides to outperform all its counterparts.





THE FIRST STRATEGIC THEME

## FAIRNESS AND EFFICIENCY OF INVESTIGATION AND INDICTMENT PROCEDURES

The fairness and efficiency of investigation and indictment procedures ensures access to prompt justice, the achievement of the rule of law, and the preservation of the rights of the accused. Efficiency also ensures the speed and clarity of procedures and the transparency of dealing with the accused.

**In order to achieve this goal, 6 strategic indicators were developed, namely:**

The First Strategic Indicator: Speed of investigation and disposal, in which the achieved exceeded the target of 91.2%, which amounted to 91%.

The second indicator is the average time period for investigation and disposal, targeting 35 minutes and the achieved is 9.7 minutes.

The third indicator is the accuracy of investigation and indictment, in which the achieved reached 91.8% compared to the target of 96%.

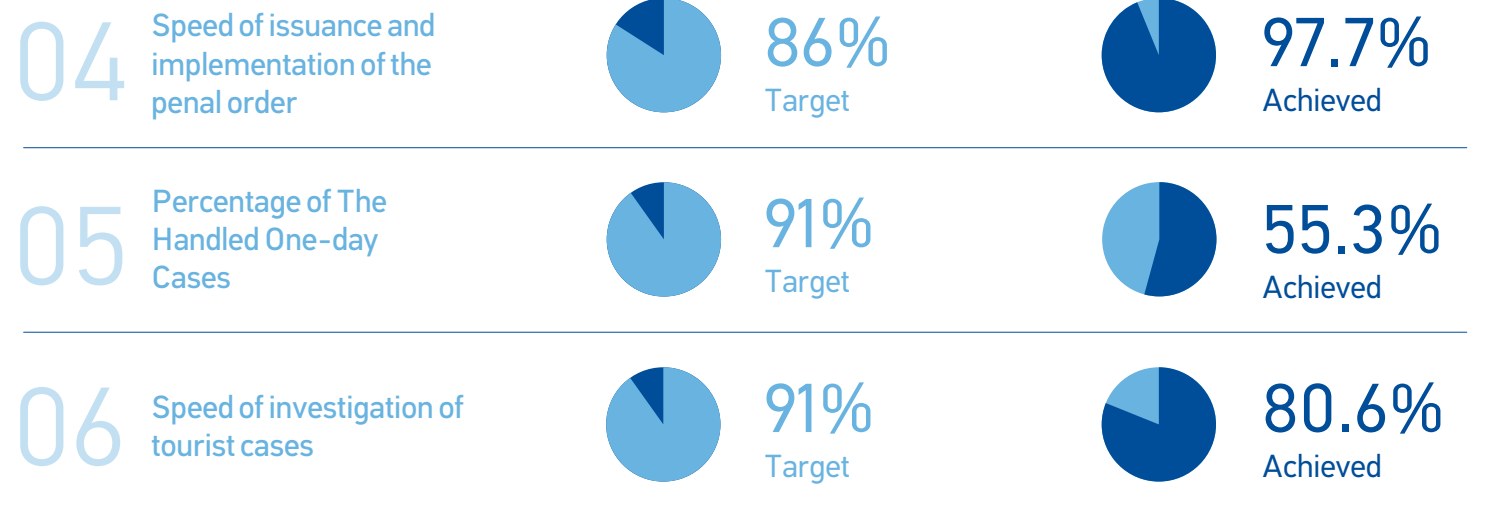
The fourth indicator is the speed of issuing and implementing the penal order, in which the achieved rose to 97.7% compared to the target of 86%.

The fifth strategic indicator is the percentage of one-day cases dealt with, in which the target reached 91% and the achieved is 55.1%.

Finally, the indicator of the speed of investigation in tourist cases, in which the target is 91%, and the achieved was 80.6% in 2023.



STRATEGIC INDICATORS	TARGET	ACHIEVED	INDICATOR RESPONSIBILITY
Speed of investigation and disposal	91 %	91.2 %	General Prosecution: (Family and Juvenile Prosecution / Public Funds Prosecution / Narcotic Drugs Prosecution / Deira Prosecution / Bur Dubai Prosecution / Naturalization & Residency Prosecution / Traffic Prosecution)
Average time to investigate and disposal	35 Minutes	9.7 Minutes	General Prosecution: (Family and Juvenile Prosecution / Public Funds Prosecution / Narcotic Drugs Prosecution / Deira Prosecution / Bur Dubai Prosecution / Naturalization & Residency Prosecution / Traffic Prosecution)
Accuracy of investigation and indictment	96 %	91.8 %	General Prosecution: (Family and Juvenile Prosecution / Public Funds Prosecution / Narcotic Drugs Prosecution / Deira Prosecution / Bur Dubai Prosecution / Naturalization & Residency Prosecution / Traffic Prosecution)
Speed of issuance and implementation of the penal order	86%	97.7 %	Deira Prosecution / Bur Dubai Prosecution / Nationality and Residency Prosecution / Traffic Prosecution / Cases Management Department
Percentage of The Handled One-day Cases	91 %	55.3 %	Deira Prosecution / Bur Dubai Prosecution / Nationality and Residency Prosecution / Traffic Prosecution
Speed of investigation of tourist cases	91 %	80.6 %	Deira Prosecution / Bur Dubai Prosecution / Naturalization & Residency Prosecution





THE SECOND STRATEGIC GOAL

## EFFICIENCY OF CRIMINAL CASE MANAGEMENT

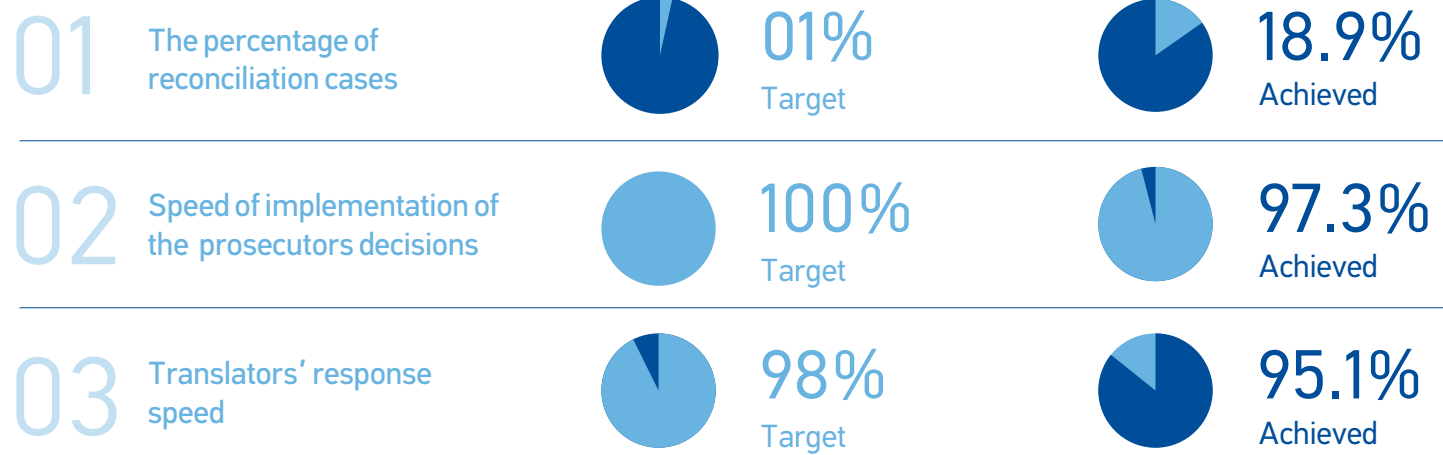
The second strategic goal of the first theme in the strategic plan is (Pioneering Prosecution), with efficient criminal case management, which is represented by accelerating and improving the processes and procedures related to the criminal case to ensure the speed and accuracy of the case, reducing the cost and time, and reaching an ideal and fair criminal case.

In order to achieve this goal, the skills of human cadres are being developed, and modern technology is being used, in parallel with simplifying procedures and ensuring accuracy and integrity.

Five strategic indicators have been set in order to achieve this goal, which are:

The first is the percentage of reconciliation cases, the target is 1%, while the achieved percentage is 18.9%, the second indicator is the speed of implementing the decisions of the prosecution members, the target is 100%, while the achieved percentage is 97.3%, the third strategic indicator is the translators response speed, the target is 98%, and the achieved percentage is 95.1%, the fourth indicator is the speed of judicial summons, the target is 88%, and the last indicator is the speed of implementing court decisions, the target is also 88%.

STRATEGIC INDICATORS	TARGET	ACHIEVED	INDICATOR RESPONSIBILITY
The percentage of reconciliation cases	1%	18.9%	Family and Juvenile Prosecution / Deira Prosecution / Bur Dubai Prosecution / Naturalization & Residency Prosecution
Speed of implementation of the prosecutors decisions	100%	97.3%	Case Management / Naturalization & Residency Prosecution / Traffic Prosecution
Translators 'response speed	98%	95.1%	Case Services Department



THE THIRD STRATEGIC GOAL

## ENHANCING THE INTERNATIONAL JUDICIAL COOPERATION SYSTEM

The strategic plan of Dubai Public Prosecution keeps pace with the international status occupied by UAE, and its international judicial relations constitute an important aspect of its leadership, so that this leadership is at the local and international levels.

Two strategic indicators have been identified to monitor the implementation of this goal, the first indicator is the speed of adjudication of international criminal extradition cases, and the target of 100% was achieved, and the second indicator is the speed of implementing mutual legal assistance (MLAs), and the target is 100% was achieved as well.

STRATEGIC INDICATORS	TARGET	ACHIEVED	INDICATOR RESPONSIBILITY
Speed of adjudication of international criminal extradition cases	100%	100%	Technical Office of the Attorney General
Speed of implementation of the mutual legal assistance (MLAs)	100%	100%	Technical Office of the Attorney General



# 02

THE SECOND THEME OF THE STRATEGIC PLAN

## PROTECTION OF RIGHTS AND FREEDOMS

The second theme of Dubai Public Prosecution’s 2022-2030 strategic plan emphasizes on the goal of the judicial sector as a whole, which is to protect rights and freedoms. The law exists to protect rights of all kinds and forms, prevent tampering with them, and prevent attacks on them. This theme places the protection of rights and freedoms at the forefront of Dubai Public Prosecution’s responsibilities and interests.

This theme includes three strategic goals, each of which has its own performance indicators, as follows:



THE FIRST STRATEGIC GOAL

### ENSURING THE SUSTAINABILITY OF RIGHTS AND FREEDOMS

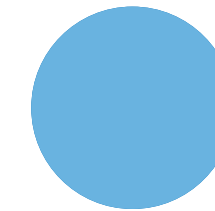
Dubai Public Prosecution’s efforts to protect rights and freedoms are not temporary, but rather sustainable to ensure the sustainability of their protection and the prevention of any neglect of them, whether in the present or the future, as their sustainability reflects stability and prosperity in social and economic security.

This theme included two strategic indicators, the first is the speed of approving arrest and search warrants, which is taking the appropriate decision at the appropriate time, as this indicator targets a rate of 73%, and the achieved rate in 2023 was 67.7%. The second indicator is the rate of inspection of penal facilities, and it targets a rate of 100%, and a rate of 77.5% was achieved in 2023.

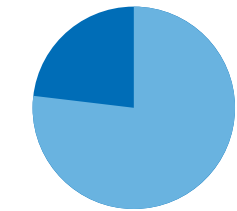
STRATEGIC INDICATORS	TARGET	ACHIEVED	INDICATOR RESPONSIBILITY
Inspection rate of penal facilities	100%	77.5%	General Prosecution: (Family and Juvenile Prosecution / Deira Prosecution / Bur Dubai Prosecution)

# 01

Inspection rate of penal facilities



100%  
Target



77.5%  
Achieved



THE SECOND STRATEGIC GOAL

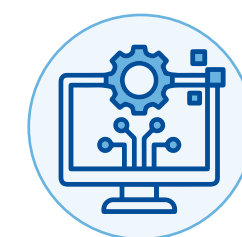
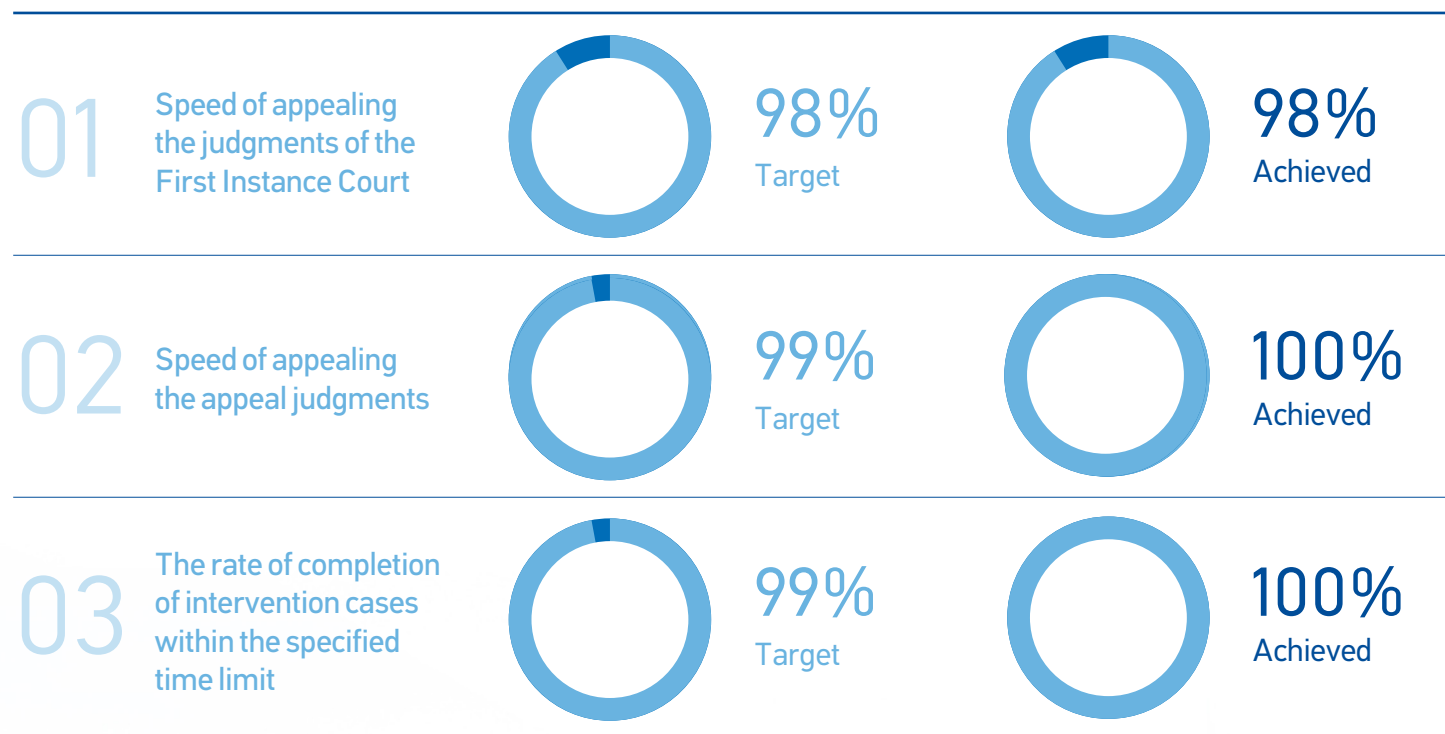
### ACHIEVING PROMPT JUSTICE

This strategic goal emphasizes on the importance and status of prompt justice in protecting rights and freedoms. In order to achieve this goal within the second theme of the plan, three strategic indicators were set for the same. The first indicator stipulates the speed of appealing the judgments of the First Instance Court, and the target for it is 98%, which was fully achieved in 2023.

As for the second indicator, it is the speed of appealing the appeal judgments, and the achieved in 2023, was 100%, exceeded the target set for this indicator, which is 99%.

The third indicator is the rate of completion of intervention cases within the specified time limit, and the achieved exceeded the target, as the target was 99% and the achieved reached 100%.

STRATEGIC INDICATORS	TARGET	ACHIEVED	INDICATOR RESPONSIBILITY
Speed of appealing the judgments of the First Instance Court	98%	98%	Appeal Prosecution / Naturalization & Residency Prosecution / Traffic Prosecution
Speed of appealing the appeal judgments	99%	100%	Cassation Prosecution
The rate of completion of intervention cases within the specified time limit	99%	100%	Civil Prosecution



THE THIRD STRATEGIC GOAL

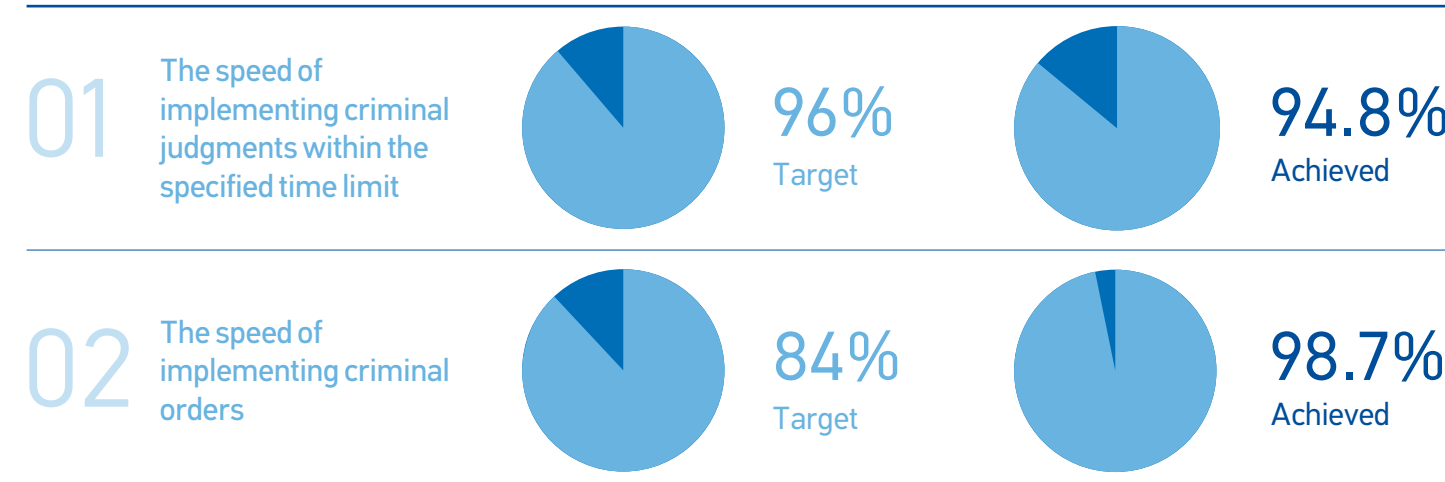
## EFFICIENCY IN THE IMPLEMENTATION OF CRIMINAL JUDGMENTS AND ORDERS

The efficiency of the implementation of criminal judgments and orders is an important step in protecting rights and freedoms, and reflects the strength and experience of the prosecution cadres and its executive bodies, because the purpose of the judgments after their issuance is to implement them, and Dubai Prosecution endeavors to implement the judgments with the required efficiency.

This objective includes two indicators, namely the speed of implementing criminal judgments within the specified time limit, and the achieved in this indicator reached 94.8% compared to the target of 96%.

The second indicator is the speed of implementing criminal orders, and the achieved rate was 98.7% exceeded the target of 84%.

STRATEGIC INDICATORS	TARGET	ACHIEVED	INDICATOR RESPONSIBILITY
The speed of implementing criminal judgments within the specified time limit	96%	94.8%	Case Management Department / Naturalization & Residency Prosecution / Traffic Prosecution
The speed of implementing criminal orders	84%	98.7%	Case Management Department / Naturalization & Residency Prosecution / Traffic Prosecution





# 03

THE THIRD THEME

## PROACTIVE DIGITAL PROSECUTION FOR COMMUNITY HAPPINESS

Dubai Public Prosecution has established its technical path to keep pace with the best and latest technological developments, in order to provide fast, reliable and secure services to customers.

The technical development process in Dubai Public Prosecution is an ongoing and comprehensive process, always exploring everything new and adapting it to serve its goals, plans and dealings, in order to achieve a complete technical transformation so that all DPP services become digital, easy to perform and facilitate for the concerned parties, aiming to save time and effort and make customers happy, in line with the high-level digital services adopted by Dubai government until they became, under the directives of the wise leadership, prestigious services at the global level.

This theme includes three strategic goals, as follows:



THE FIRST STRATEGIC GOAL

### INNOVATIVE PROACTIVE DIGITAL SERVICES

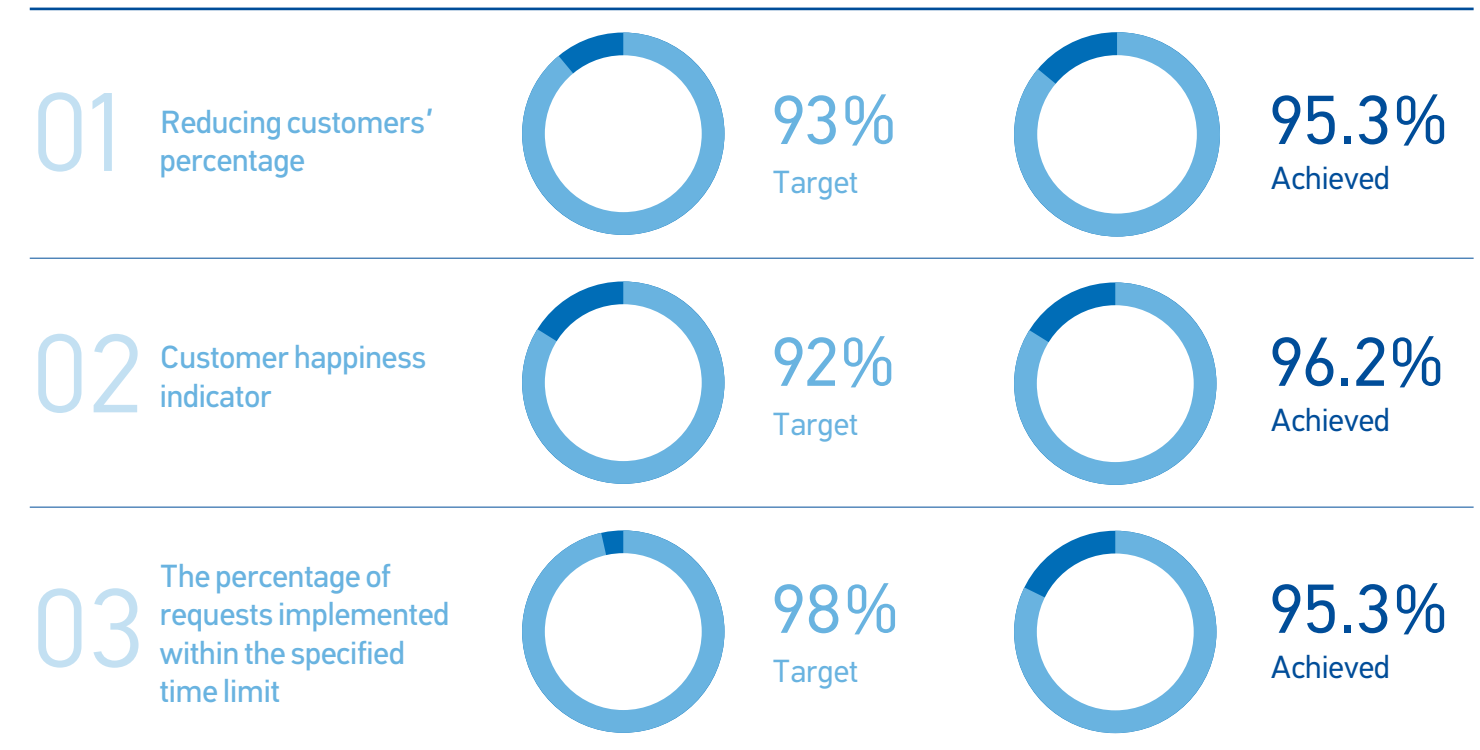
Dubai Public Prosecution is working in a race against time to provide the latest digital services without delay, and these services are characterized by being innovative and far from routine and bureaucracy.

To achieve this goal, DPP has set three indicators: The first is the percentage of reducing customers, where the achieved percentage of 95.3% in this indicator exceeded the target percentage of 93%.

The second indicator is the customer happiness indicator, where the percentage of 96.2% was achieved compared to the target of 92%.

The third indicator is the percentage of requests implemented within the specified time limit, where the target is 98%, while the achieved percentage in 2023 was 95.3%.

STRATEGIC INDICATORS	TARGET	ACHIEVED	INDICATOR RESPONSIBILITY
Reducing customers' percentage	93%	95.3%	Naturalization & Residency Prosecution / Traffic Prosecution / Institutional Communications Department
Customer happiness indicator	92%	96.2%	Naturalization & Residency Prosecution / Traffic Prosecution / Institutional Communications Department
The percentage of requests implemented within the specified time limit	98%	95.3%	Technical Office / Appeal Prosecution / Cassation Prosecution / General Prosecution (Family and Juvenile Prosecution, Public Funds Prosecution, Narcotic Drugs Prosecution, Deira Prosecution, Bur Dubai Prosecution, Naturalization & Residency Prosecution, Traffic Prosecution) / Case Management Department / Case Services Department / Institutional Communications Department





THE SECOND STRATEGIC GOAL

EFFECTIVE PARTNERSHIP TO MAKE SOCIETY HAPPY

One of the targets of this theme in the strategic plan 2022-2030 is to enhance the community's confidence in Dubai Public Prosecution and achieve its happiness in the fields and services provided by DPP.

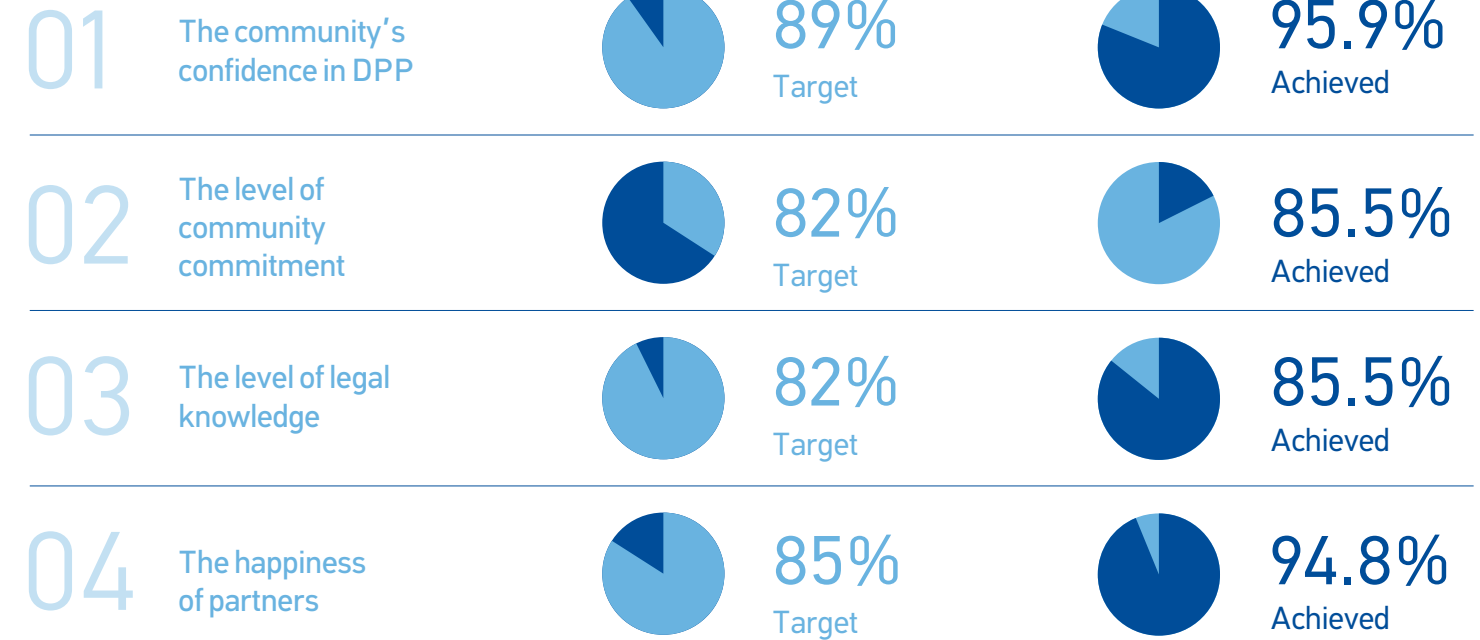
This goal included four strategic indicators, the first of which is the community's confidence in DPP, and the achieved in this indicator, which reached 95.9%, exceeded the target of 89%.

The second indicator is the level of community commitment, and achieved 85.5% compared to the target of 82%.

As for the third indicator, it is the level of legal knowledge, its target is 85%, and the achieved reached 81.4%.

The fourth indicator is the happiness of partners, and the achieved, which reached 94.8%, exceeded the target of 85%.

STRATEGIC INDICATORS	TARGET	ACHIEVED	INDICATOR RESPONSIBILITY
The community's confidence in DPP	89%	95.9%	Institutional Communications Department
The level of community commitment	92%	96.2%	Institutional Communications Department
The level of legal knowledge	85%	81.4%	Institutional Communications Department
The happiness of partners	85%	94.8%	Institutional Communications Department



THE THIRD STRATEGIC GOAL

DIGITAL PROSECUTION

This goal reflects the extent of digital and technical transformation in Dubai Prosecution. A single strategic indicator has been set for this goal: The percentage of digital transformation of main and supporting operations. The target was 90% and it was achieved 62.2% in 2023.

STRATEGIC INDICATORS	TARGET	ACHIEVED	INDICATOR RESPONSIBILITY
The percentage of digital transformation of main and supporting operations	90%	62.2%	IT Department



# 04

THE FOURTH THEME

## FLEXIBLE AND INNOVATIVE ENABLERS

The fourth theme of Dubai Public Prosecution's 2022-2030 strategic plan emphasizes empowerment and innovative and flexible enablers, especially with regard to human resources, as providing innovative enablers and adopting flexibility in these enablers creates an environment conducive to innovation and providing new innovative services that achieve the desired results in a shorter time and at a lower cost.

To achieve this theme, three strategic goals were set, each of which includes indicators that clarify the target and the achieved.



### FIRST STRATEGIC GOAL

## PIONEERING, INNOVATIVE AND FUTURE FORESEEING INSTITUTIONAL PERFORMANCE

This objective revolves around empowering future accelerators in Dubai Public Prosecution, so that the future of the various services and procedures in DPP are anticipated and their plans are drawn up in innovative ways, taking into account the specificity of the DPP's procedures, its judicial nature, and its various obligations.

To achieve this goal, the strategic plan set one indicator, the Innovation Readiness Index, its target is 90%, while the achieved exceeded the target, reaching 92.2%.

STRATEGIC INDICATORS	TARGET	ACHIEVED	INDICATOR RESPONSIBILITY
Innovation Readiness Index	90%	92.2%	Strategy and Institutional Excellence Department



### SECOND STRATEGIC GOAL

## EMPOWERED AND HAPPY HUMAN RESOURCES WITH LEADING COMPETENCIES

Dubai Public Prosecution gives great priority and attention to its human resources, as they are the main pillar of DPP. Therefore, DPP has been keen in all its programs to develop the qualification of its human cadres and enhance them with new and young capabilities on an ongoing basis, in parallel with providing

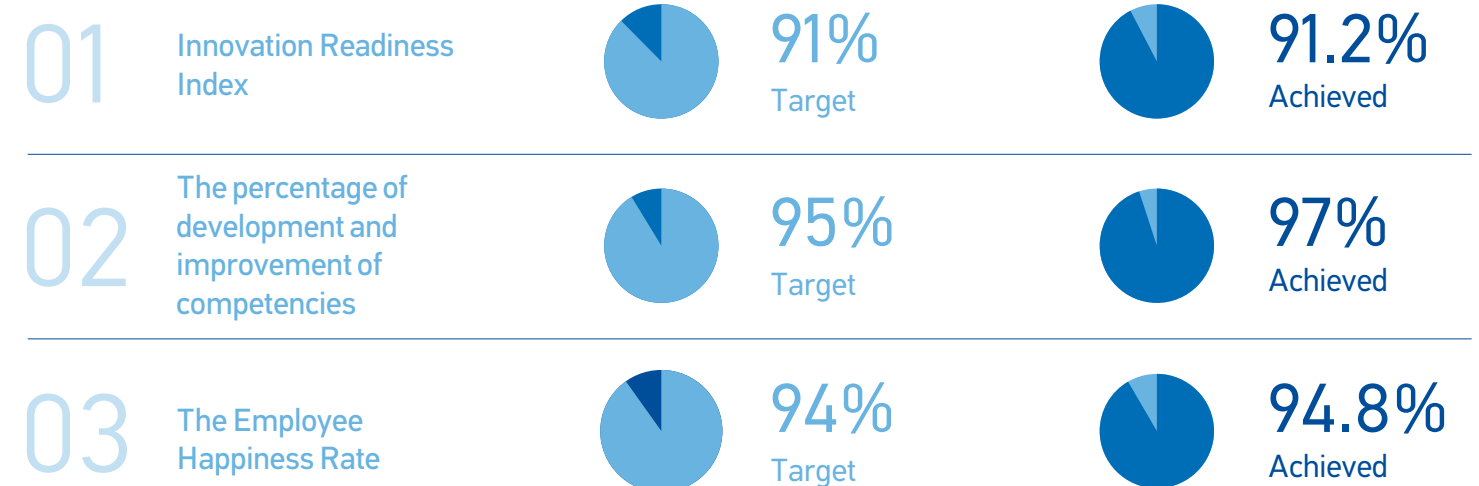
a healthy work environment that pushes employee productivity to the highest levels.

This objective includes three strategic indicators, the achieved in each of which exceeded the target. These indicators are: Emiratization rate: The achieved in this indicator reached 91.2% compared to the target of 91%.

The second indicator is the percentage of development and improvement of competencies, in which the achieved was 97% exceeded the target of 95%.

As for the employee happiness indicator, the target was 94%, while the achieved reached 94.8%.

STRATEGIC INDICATORS	TARGET	ACHIEVED	INDICATOR RESPONSIBILITY
Emiratization Rate	91%	91.2%	Human Resources Department
The percentage of development and improvement of competencies	95%	97%	Human Resources Department
The Employee Happiness Rate	94%	94.8%	Human Resources Department





THE THIRD STRATEGIC GOAL

## ENHANCING GOVERNANCE, FINANCIAL MANAGEMENT EFFICIENCY AND OPTIMAL USE OF RESOURCES AND ASSETS

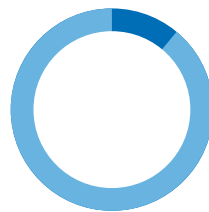
In this goal, Dubai Public Prosecution emphasizes on the role of governance in financial efficiency to achieve the best and greatest benefits at the lowest costs, through sound governance and optimal use of various resources, without excess or neglect.

This goal has two strategic indicators, the first of which is the budget deviation rate, with a target of 5%, and the second indicator is rationalization of expenditures, with a target of 5%, while the achieved rate was 8.8%.

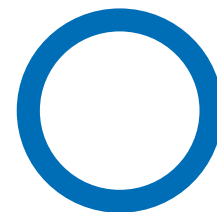
STRATEGIC INDICATORS	TARGET	ACHIEVED	INDICATOR RESPONSIBILITY
The Budget Deviation Rate	5%	0%	Financial and Administrative Affairs Department
Rationalization of Expenditures	5%	8.8%	Financial and Administrative Affairs Department

01

The Budget Deviation Rate



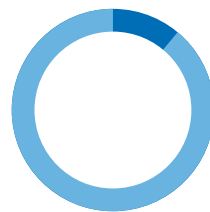
5%  
Target



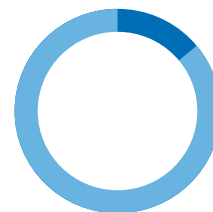
0%  
Achieved

02

Rationalization of Expenditures



5%  
Target



8.8%  
Achieved

## STATISTICS AND FIGURES ABOUT DUBAI PUBLIC PROSECUTION IN 2023

01

### CASE STATISTICS

The total number of cases received in the specialized prosecutions during the year 2023 amounted to a total of 36,515 cases, and the Traffic Prosecution topped the number of cases during 2023 compared to the rest of the specialized prosecutions, as the number of cases in TP amounted to 13,323 cases, constituting more than 36% of the total cases.

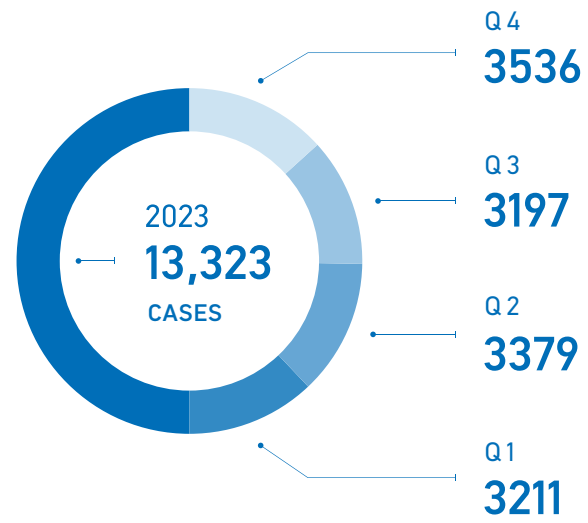
It was followed by Bur Dubai Prosecution with 8,189 cases and a percentage of 22% of the total, then Deira Prosecution with 5,714 cases, and a percentage of nearly 16% of the total cases, followed by Narcotic Drugs Prosecution with 4,026 cases, then Nationality and Residency Prosecution with 2,344 cases, and Family and Juvenile Prosecution with 2,004 cases.

The number of international criminal cooperation cases amounted to 444 cases, while the other specialized prosecutions with the least number of cases as Public Funds Prosecution with 107 cases.

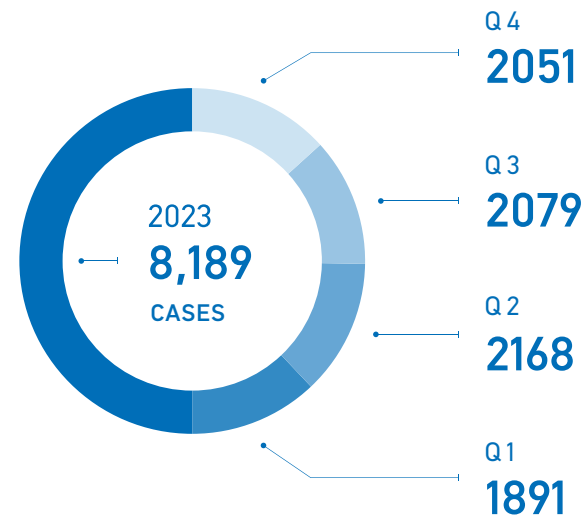
### NUMBER OF CASES RECEIVED BY SPECIALIZED PROSECUTIONS, DUBAI PUBLIC PROSECUTION

Specialized Prosecution	NUMBER OF CASES				
	Q1	Q2	Q3	Q4	2023
Bur Dubai Prosecution	1891	2168	2079	2051	8,189
Deira Prosecution	1355	1263	1474	1622	5,714
Public Funds Prosecution	33	25	32	17	107
Family and Juvenile Prosecution	469	439	543	553	2,004
Naturalization and Residency Prosecution	1056	360	527	401	2,344
Traffic Prosecution	3211	3379	3197	3536	13,323
Narcotic Drugs Prosecution	943	994	1079	1010	4,026
International Criminal Cooperation Cases	90	118	115	121	444
<b>Total</b>	<b>9048</b>	<b>8746</b>	<b>9046</b>	<b>9311</b>	<b>36515</b>

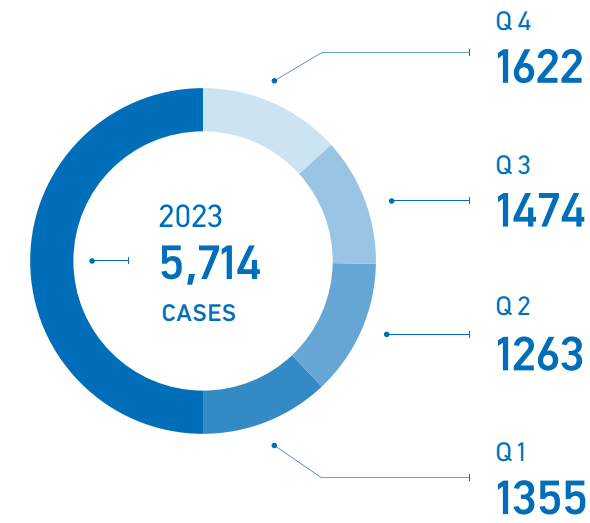
01 TRAFFIC PROSECUTION



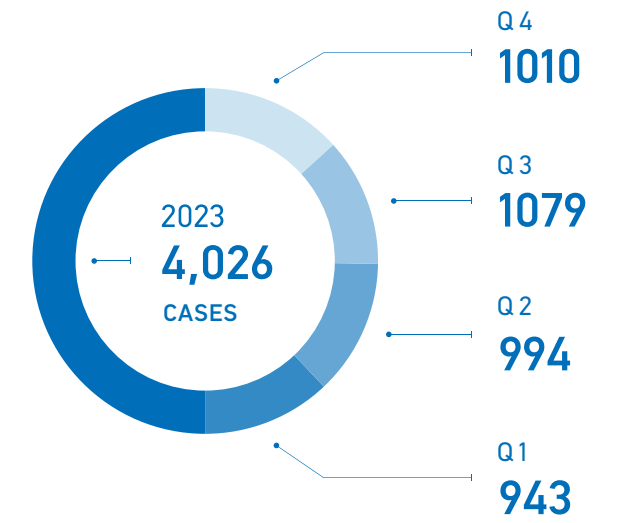
02 BUR DUBAI PROSECUTION



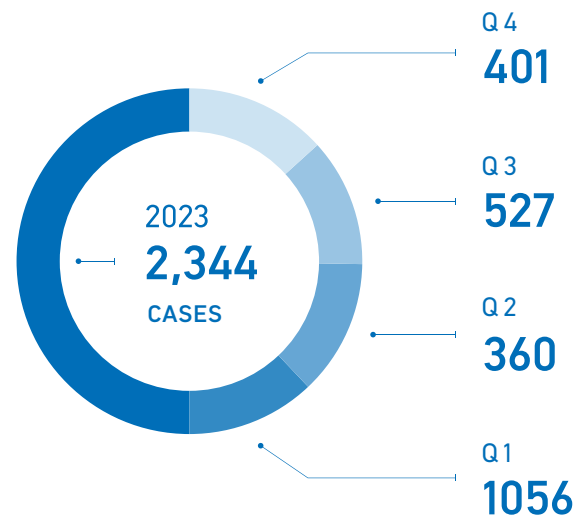
03 DEIRA PROSECUTION



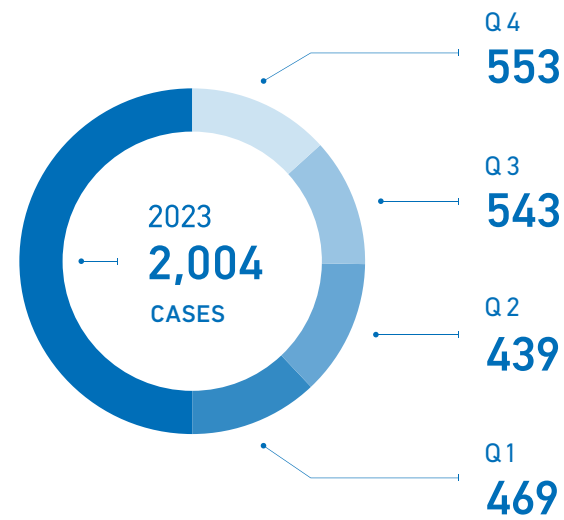
04 NARCOTIC DRUGS PROSECUTION



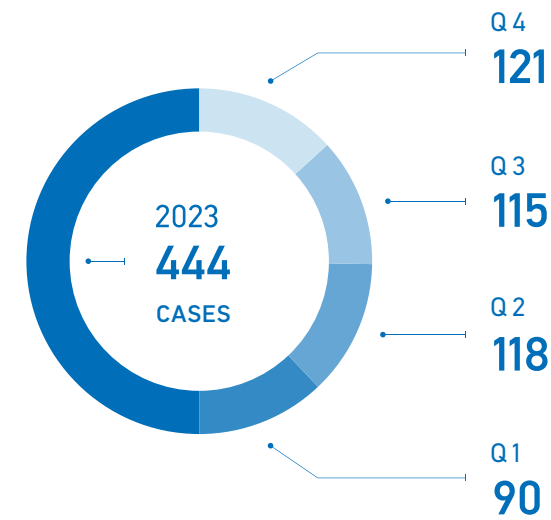
05 NATURALIZATION AND RESIDENCY



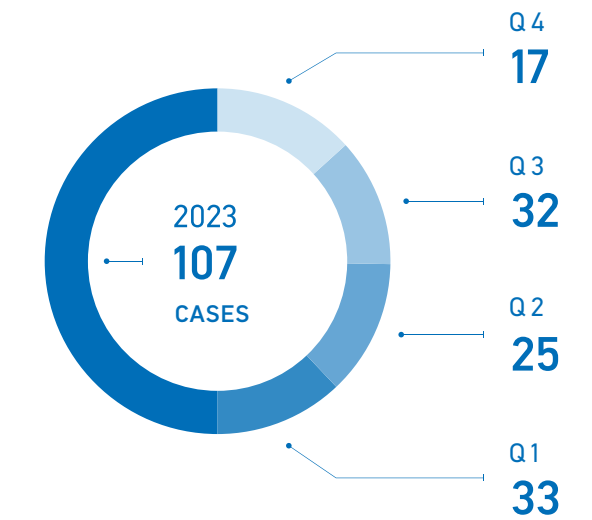
06 FAMILY AND JUVENILE PROSECUTION



07 INTERNATIONAL CRIMINAL COOPERATION CASES



08 PUBLIC FUNDS PROSECUTION



TOTAL

Q1	Q2	Q3	Q4	2023
9,048	8,746	9,046	9,311	36,515

# 02

## CLASSIFICATION OF CASES AS PER CRIME TYPE

In 2023, misdemeanor cases constituted the largest proportion of cases classified in Dubai Public Prosecution, amounting to 22,172 cases and constituting more than 66% of the total of 33,417 cases.

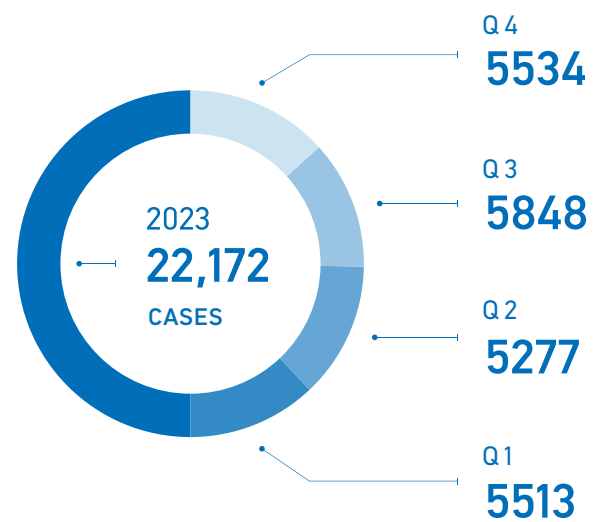
As for violations, they amounted to 7,701 cases, followed by felonies with 3,544 cases in 2023.



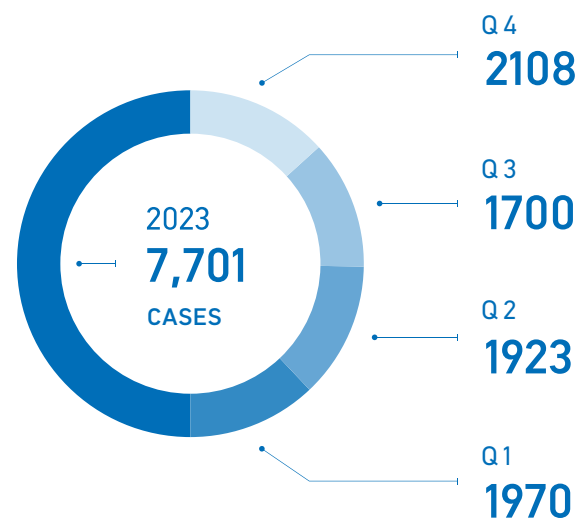
### CLASSIFICATION OF CASES AS PER CRIME TYPE

Type of Crime	NUMBER OF CASES				
	Q1	Q2	Q3	Q4	2023
Misdemeanor	5513	5277	5848	5534	22,172
Felonies	836	811	951	946	3,544
Violations	1970	1923	1700	2108	7,701
<b>Total</b>	<b>8,319</b>	<b>8,011</b>	<b>8,499</b>	<b>8,588</b>	<b>33,417</b>

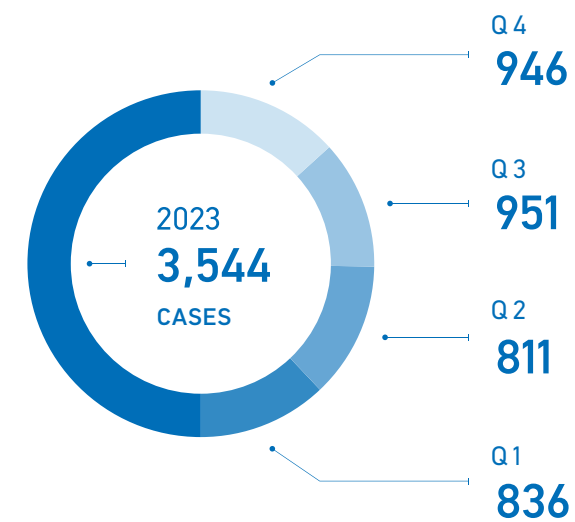
### 01 MISDEMEANOR



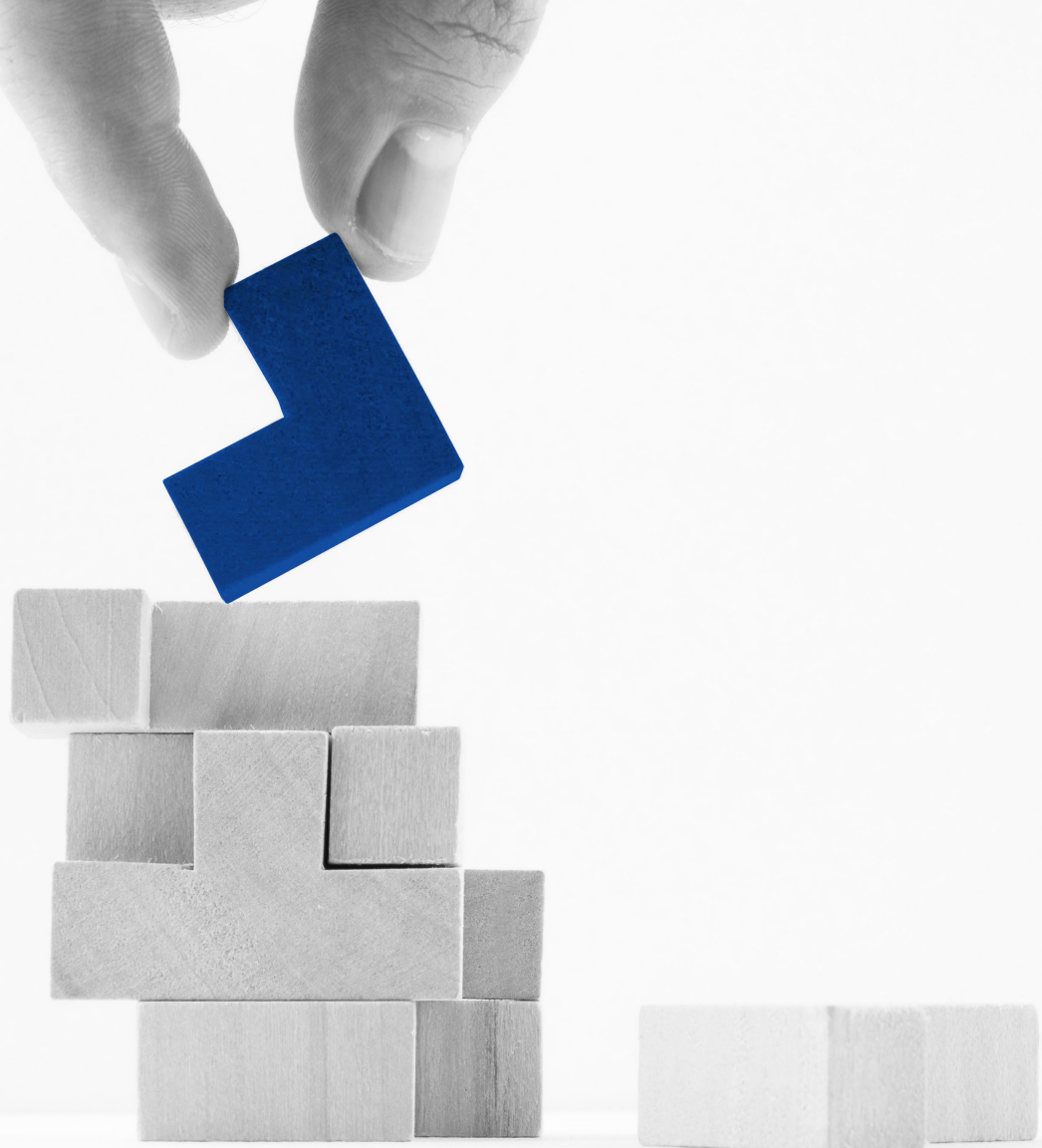
### 02 VIOLATIONS



### 03 FELONIES



TOTAL	Q1
	<b>8,319</b>
Q2	
<b>8,011</b>	<b>8,499</b>
Q3	
Q4	
<b>8,588</b>	<b>33,417</b>
	2023



# 03

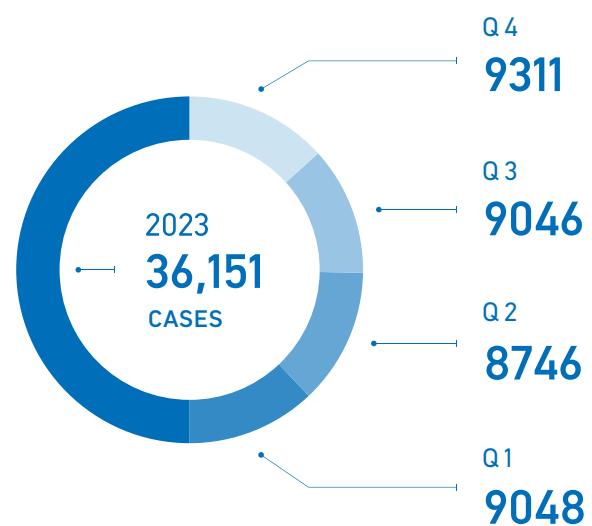
## CLASSIFICATION OF CASES IN DUBAI PUBLIC PROSECUTION ACCORDING TO THEIR RECEIPT BY DPP

The number of cases received by Dubai Public Prosecution amounted to 36,151 cases, including 9,349 appealed cases in 2023, then distinguished cases, which amounted to 1,480 cases.

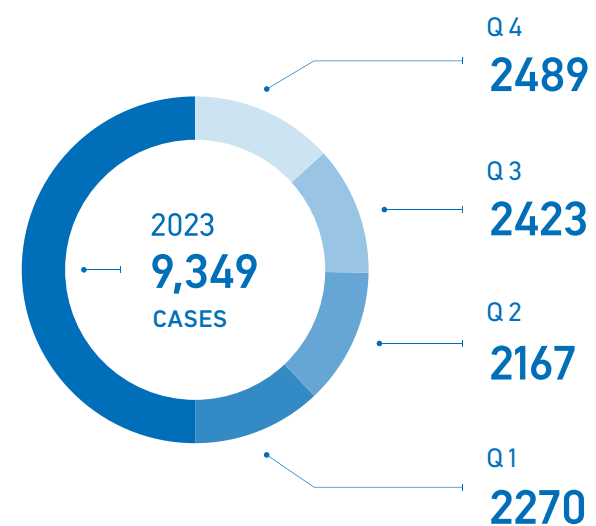
### CLASSIFICATION OF CASES IN DUBAI PUBLIC PROSECUTION

Type of Crime	NUMBER OF CASES				
	Q1	Q2	Q3	Q4	2023
Received Cases	9048	8746	9046	9311	36,151
Appealed Cases	2270	2167	2423	2489	9,349
Cassation Cases	392	327	305	456	1,480
<b>Total</b>	<b>11,710</b>	<b>11,240</b>	<b>11,774</b>	<b>12,256</b>	<b>46,980</b>

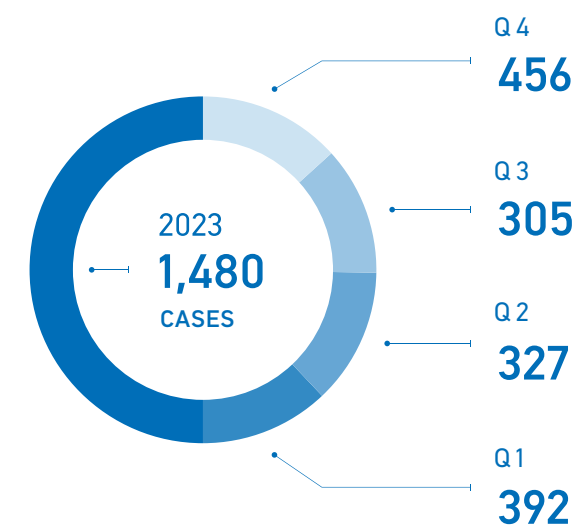
### 01 RECEIVED CASES



### 02 APPEALED CASES



### 03 CASSATION CASES



### TOTAL

Q 2  
**11,774**

Q 4  
**46,980**

Q 1  
**11,710**

Q 3  
**11,240**

2023  
**12,256**

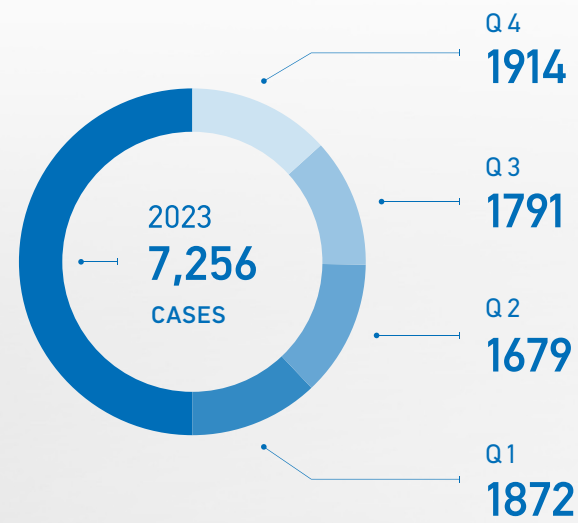
# 04

## CLASSIFICATION OF APPEAL CASES AS PER CRIME TYPE

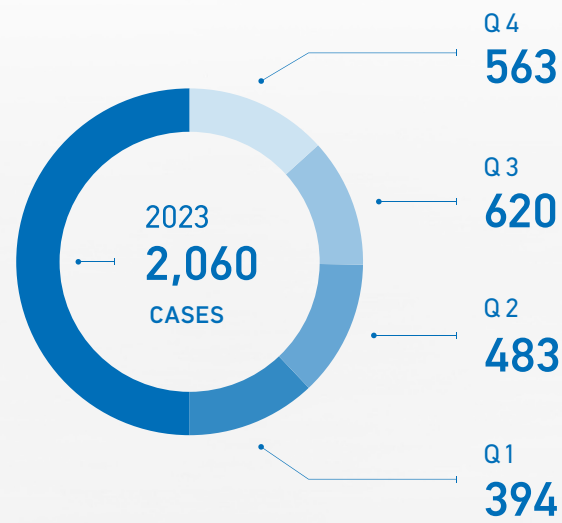
Misdemeanor cases in Dubai Public Prosecution constituted the largest proportion of appeal cases, totaling 9,349 cases, amounting to 7,256 cases, representing about 78% of the total appeal cases. Followed by felony cases, amounting to 2,060 cases, then violations, amounting to 33 cases.

CLASSIFICATION OF APPEAL CASES AS PER CRIME TYPE					
Type of Crime	NUMBER OF CASES				
	Q1	Q2	Q3	Q4	2023
Misdemeanor	1872	1679	1791	1914	7,256
Felonies	394	483	620	563	2,060
Violations	4	5	12	12	33
<b>Total</b>	<b>2270</b>	<b>2167</b>	<b>1974</b>	<b>2314</b>	<b>9349</b>

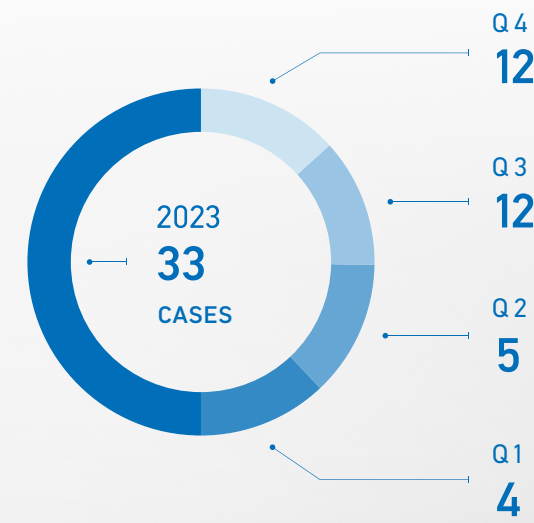
### 01 MISDEMEANOR



### 02 FELONIES



### 03 VIOLATIONS



TOTAL	Q1
	<b>2270</b>
Q2	2167
Q3	1974
Q4	2314
2023	<b>9,349</b>



# 05

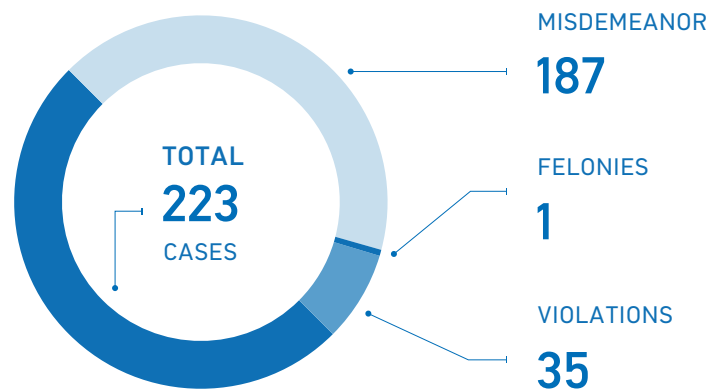
## CONVICTS IN CRIMINAL CASES AS PER TYPE OF CRIME AND AGE GROUP

The age group between 31 and 45 years was the group with the highest number of criminal cases of all three types, with 9,088 cases and a percentage of approximately 33% of the total number of cases, which amounted to 27,884 cases.

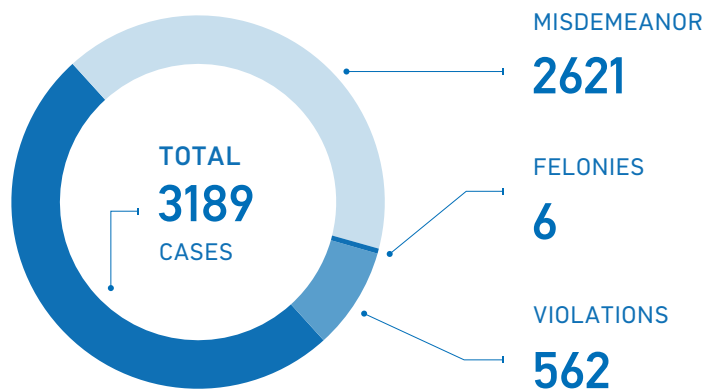
CONVICTED IN CRIMINAL CASES AS PER TYPE OF CRIME AND AGE GROUPS-2021

Type of crime	Age Groups						Total
	18 and under	18-24	25-30	31-45	More Than 45	Not Shown	
Misdemeanor	187	2621	4724	7847	2391	625	18395
Felonies	35	562	993	1210	217	7	3024
Violations	1	6	10	31	10	6407	4889
<b>Total</b>	<b>223</b>	<b>3189</b>	<b>5727</b>	<b>9088</b>	<b>2618</b>	<b>4092</b>	<b>27884</b>

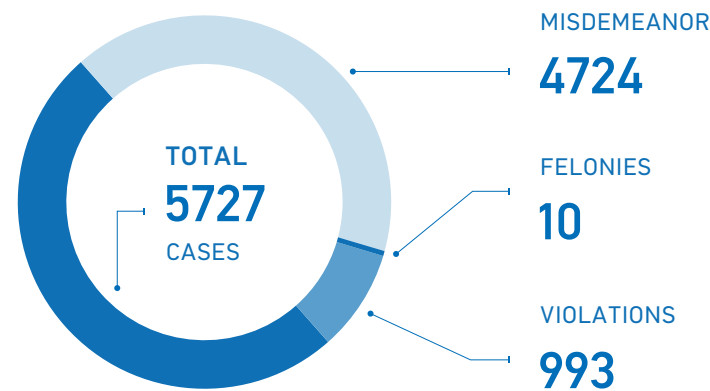
### 01 18 AND UNDER



### 02 18-24



### 03 25-30



### TOTAL

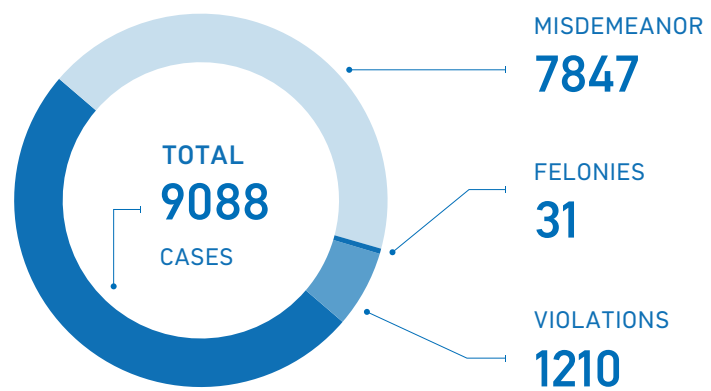
MISDEMEANOR  
**18,395**

FELONIES  
**4,889**

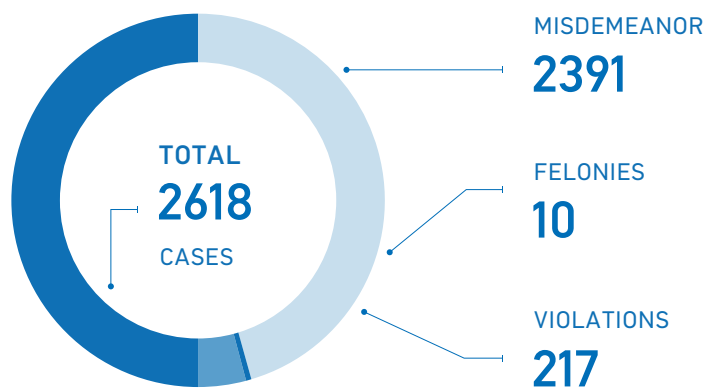
VIOLATIONS  
**3,024**

**27,884**

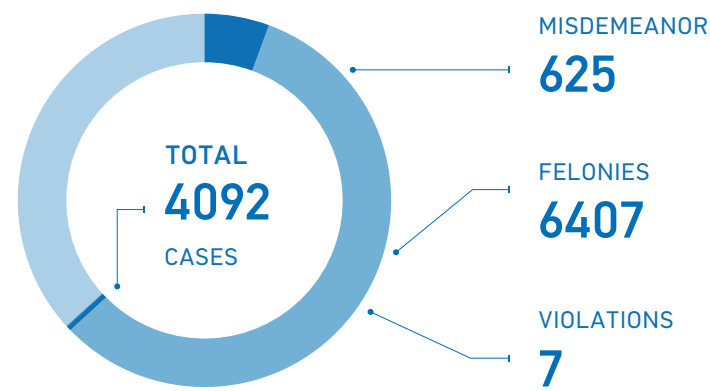
### 04 31-45



### 05 MORE THAN 45



### 06 NOT SHOWN





# 06

## CONVICTS IN CRIMINAL CASES AS PER NATIONALITY

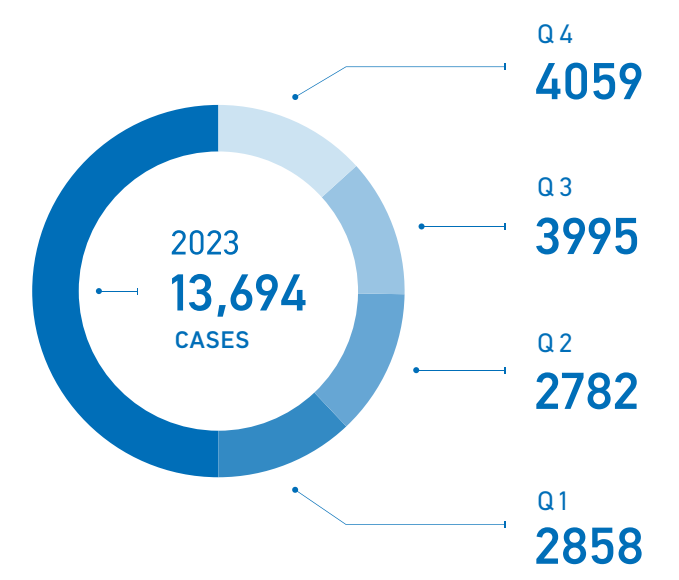
The Asian nationalities ranked first among convicts in criminal cases, as the number of Asian convicts in Dubai Public Prosecution during 2023 in criminal cases reached 13,694 convicts, representing 49% of the total convicts amounting to 27,884.

The number of Arab convicts in criminal cases reached 6,189 convicts, followed by GCC nationals with 4,322 convicts, then African nationals with 2,192 convicts, then Europeans with 965 convicts, then Americans with 341 convicts, and Australians with 46 convicts.

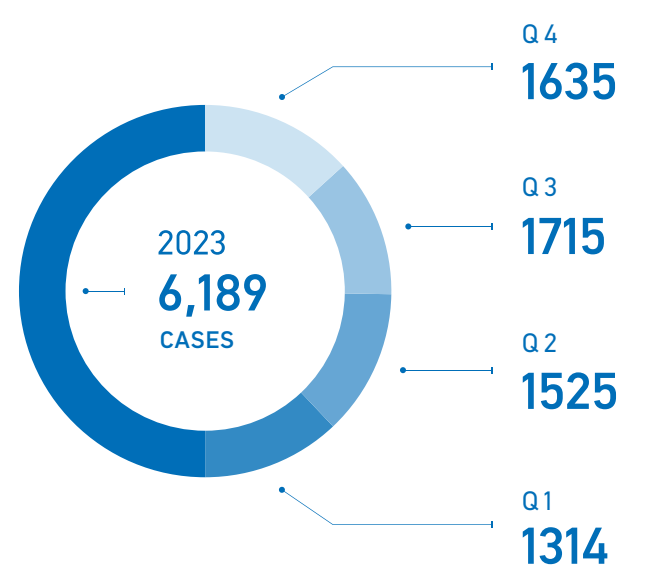
### CONVICTED IN CRIMINAL CASES AS PER NATIONALITY

Nationality	NUMBER OF CONVICTED PEOPLE				
	Q1	Q2	Q3	Q4	2023
Asian	2858	2782	3995	4059	13,694
Arabic	1314	1525	1715	1635	6,189
GCC Countries	770	1142	1297	1113	4,322
African*	699	347	542	604	2,192
European	168	236	289	272	965
American*	52	67	133	89	341
Australian	4	8	16	18	46
Other	41	42	32	20	135
<b>Total</b>	<b>5906</b>	<b>6149</b>	<b>8019</b>	<b>7810</b>	<b>27884</b>

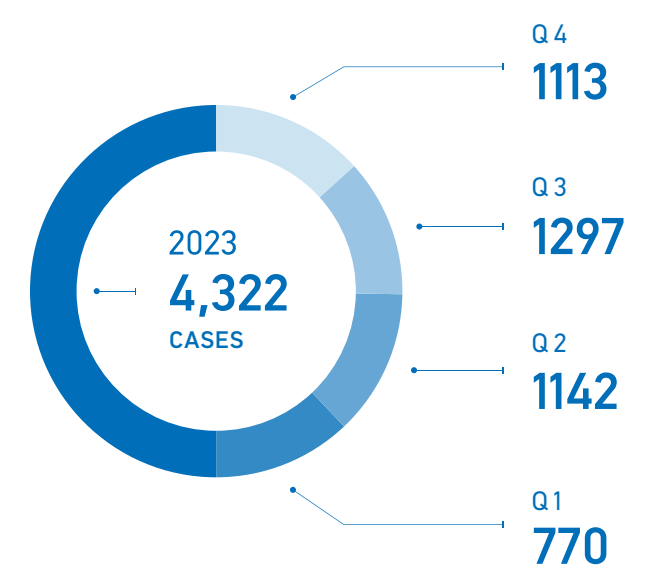
### 01 ASIAN



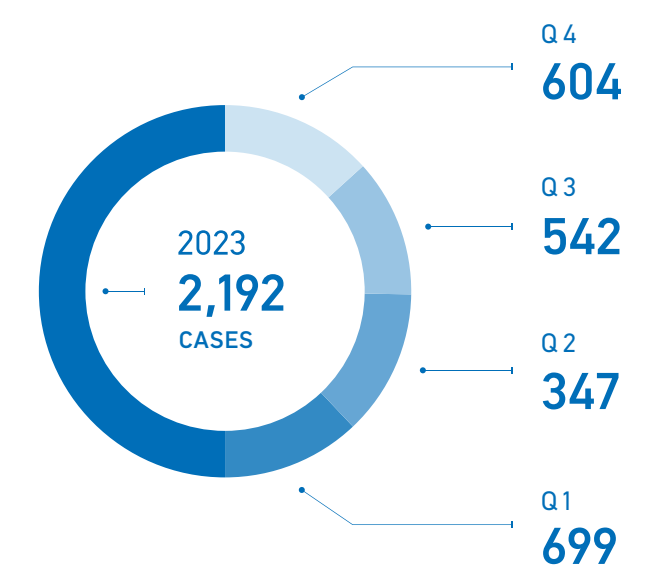
### 02 ARABIC



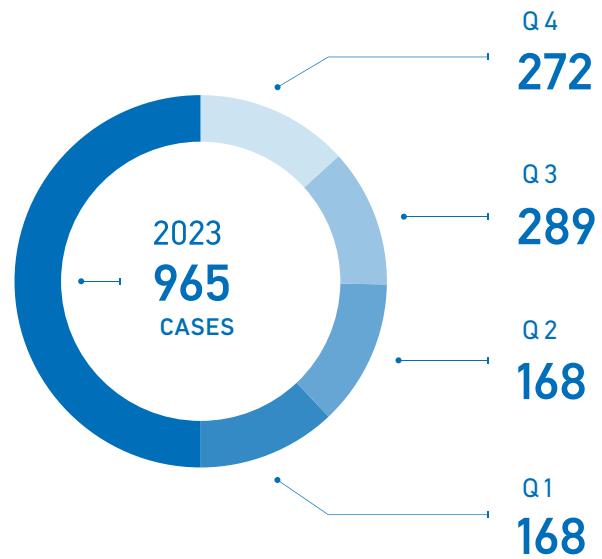
### 03 GCC COUNTRIES



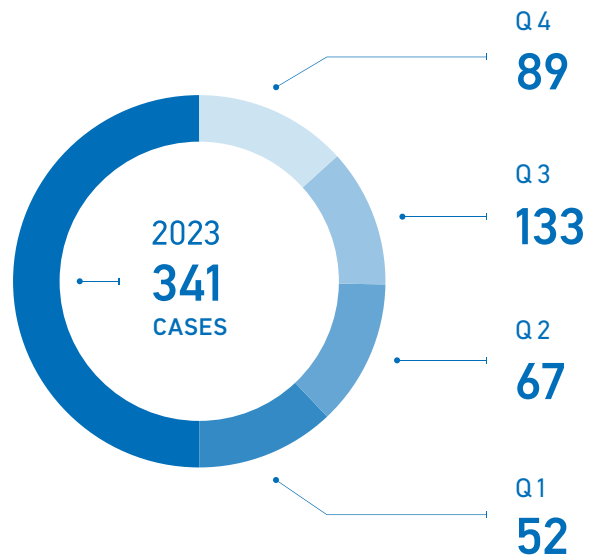
### 04 AFRICAN\*



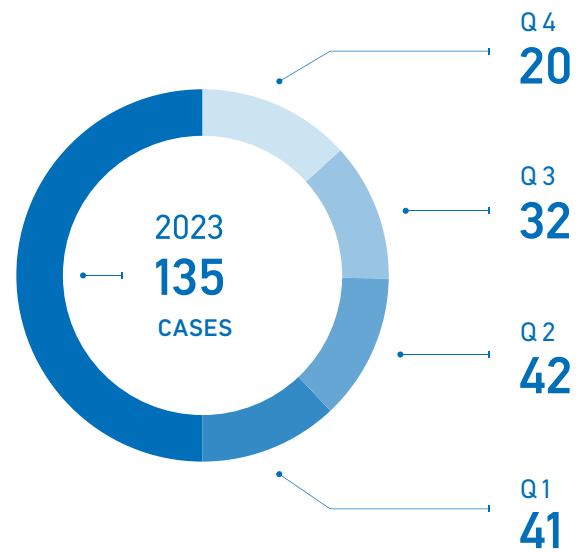
## 05 EUROPEAN



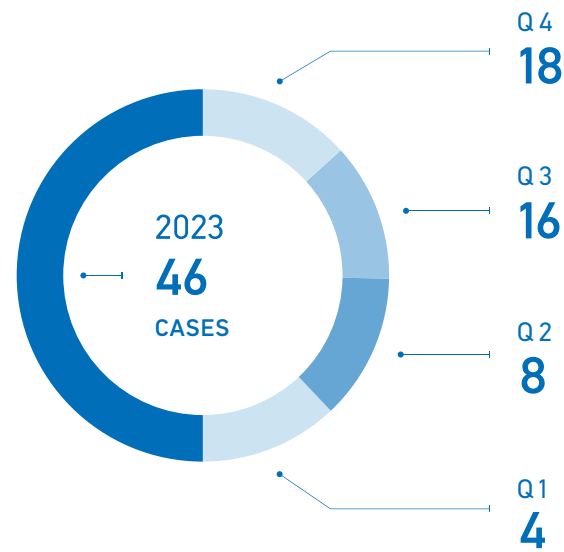
## 06 AMERICAN\*



## 07 AUSTRALIAN



## 08 OTHER

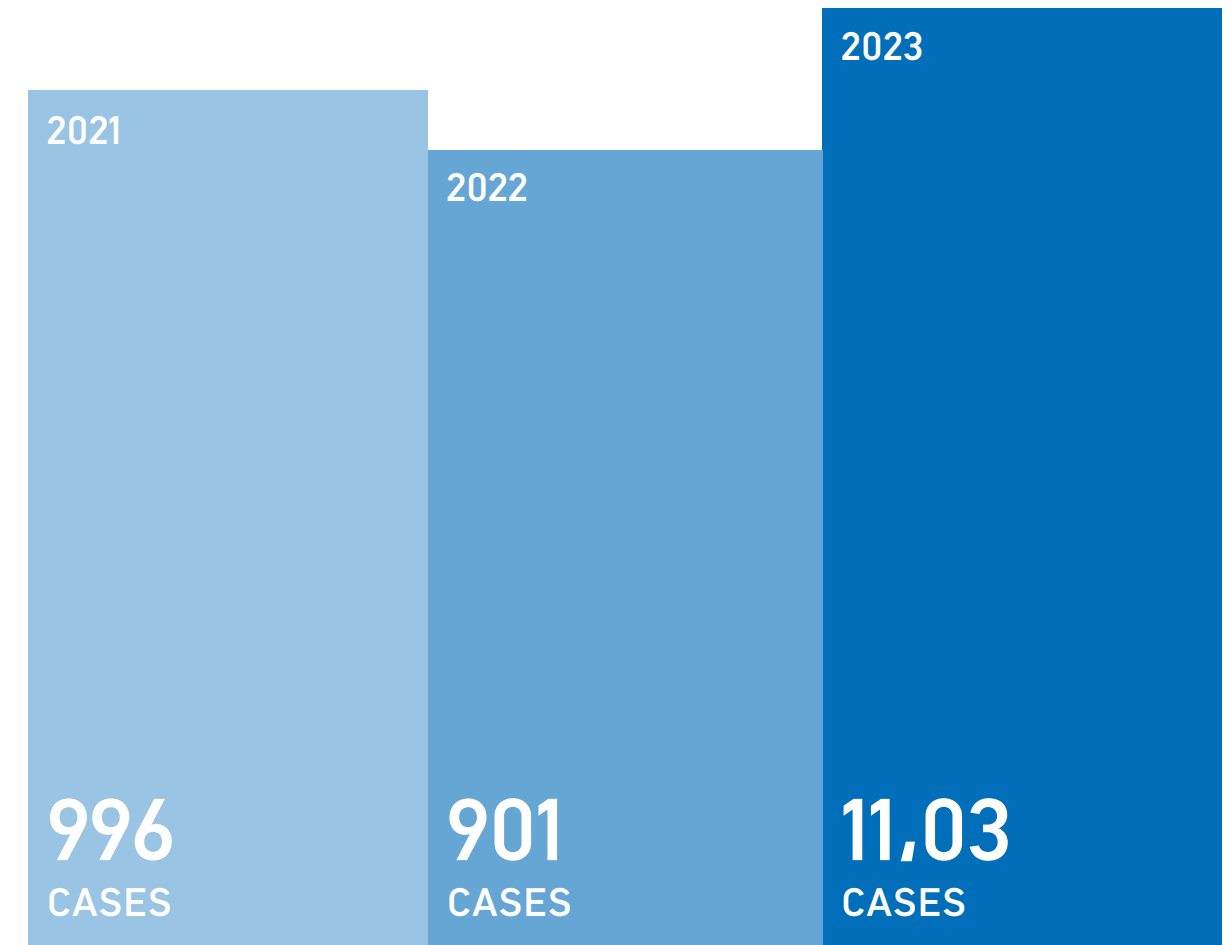


TOTAL	Q1	Q2	Q3	Q4	2023
	<b>5,906</b>	<b>6,149</b>	<b>8,019</b>	<b>7,810</b>	<b>27,884</b>

## 07 STATISTICS OF INTERVENTION CASES IN THE CIVIL PROSECUTION

Civil Prosecution undertakes intervention in cases in accordance with Article (61) of the Civil Procedures Law. The civil prosecution expresses its opinion in all cases related to the incapacitated persons, legal capacity, absentees, and missing persons, with the exception of urgent cases. The following table shows the number of intervention cases presented to the civil prosecution, as the number of intervention cases presented to the civil prosecution decreased from 996 cases in 2021 to 901 in 2022 and rose again to 1103 cases in 2023:

YEARS	2021	2022	2023
NUMBER OF INTERVENTION CASES	996	901	1103



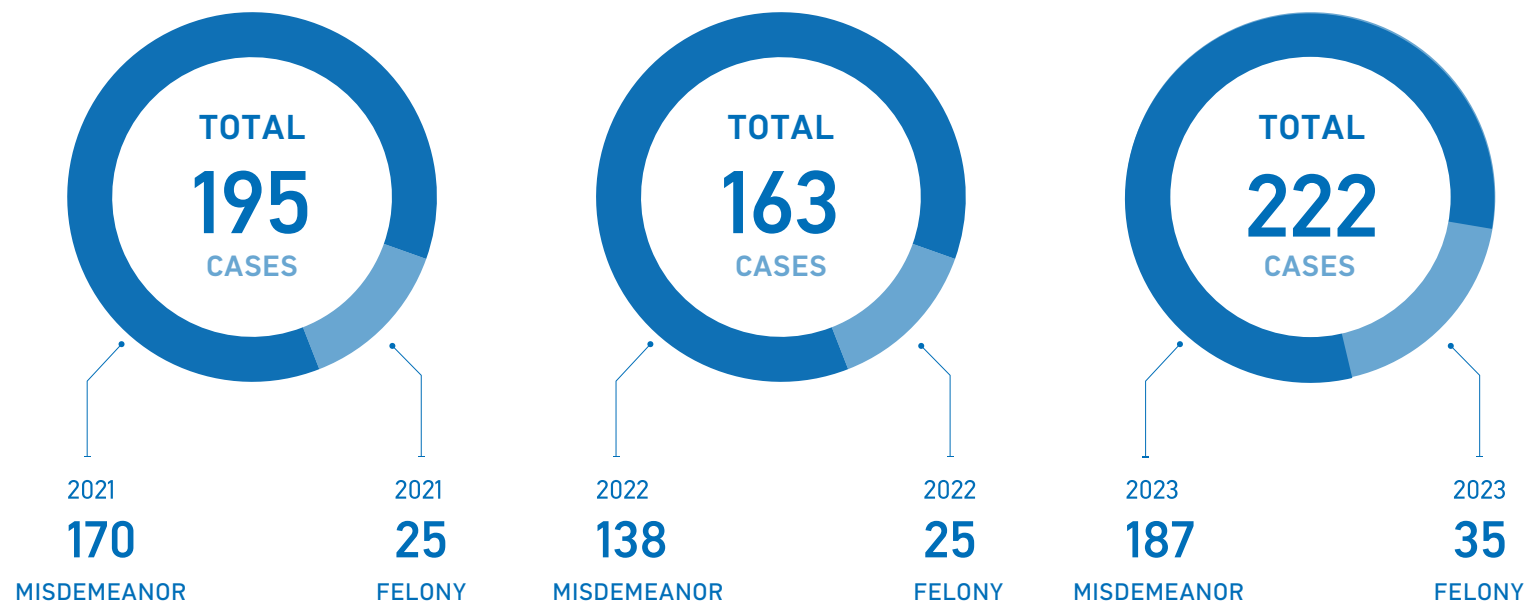
# 80

## STATISTICS OF JUVENILES AND DELINQUENTS

Dubai Public Prosecution provides psychological support to juvenile delinquents. Juvenile cases increased from 163 cases in 2022 to 222 in 2023, including 187 misdemeanors and 35 felonies.

The following table classifies juvenile cases according to the crime type:

CLASSIFICATION OF JUVENILE CASES AS PER CRIME TYPE			
CLASSIFICATION OF JUVENILE CASES	YEARS		
	2021	2022	2023
MISDEMEANOR	170	138	187
FELONY	25	25	35
<b>TOTAL</b>	<b>195</b>	<b>163</b>	<b>222</b>

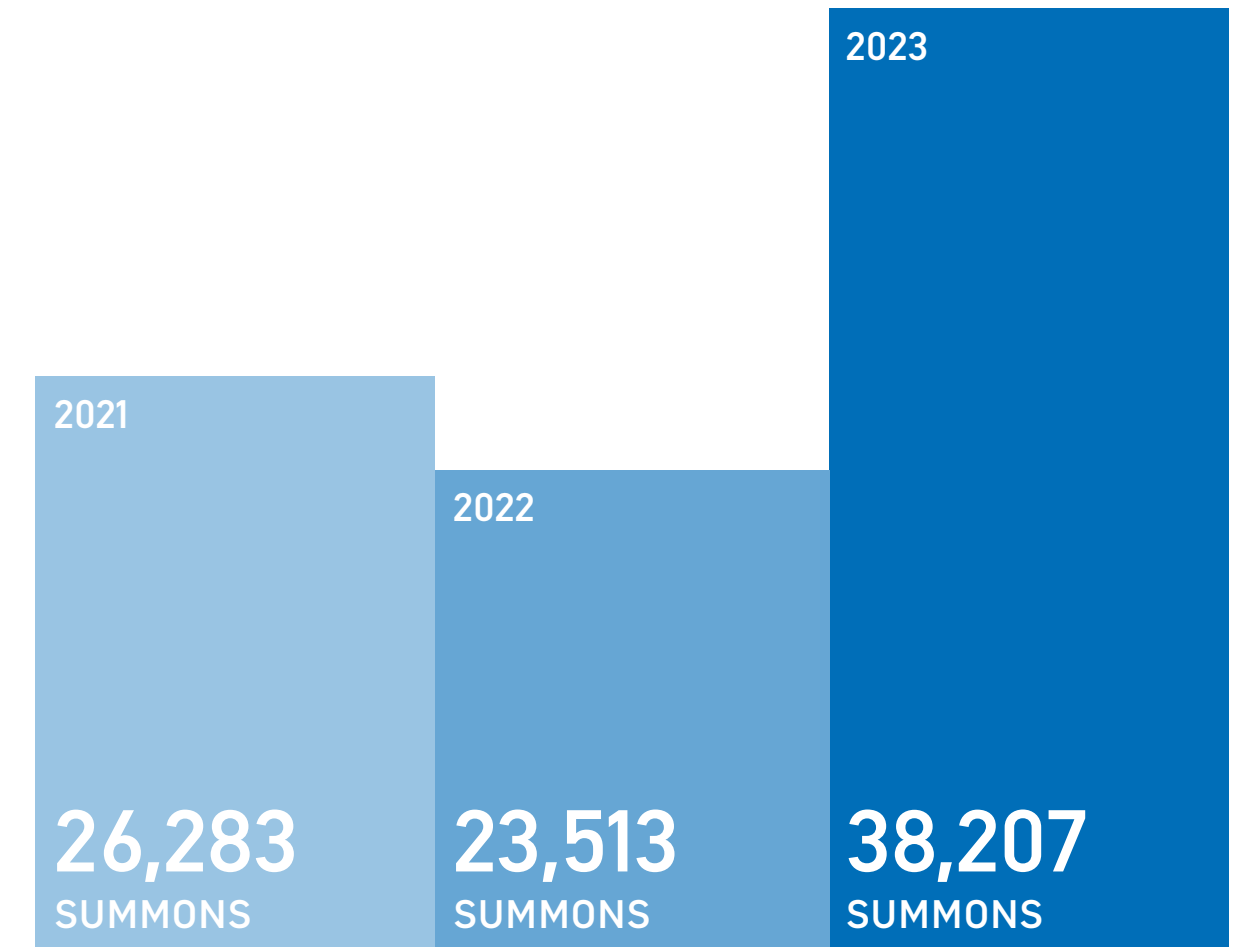


# 09

## STATISTICS OF THE PROGRESS OF CRIMINAL CASE FILE

Dubai Public Prosecution is responsible for managing the criminal cases, which include registering cases, issuing and delivering summons, and implementing the decisions and rulings of the criminal court. DPP employees are responsible for drafting minutes of the sessions and implementing court decisions to guarantee the rights of the case parties, stating their defenses, and proving their requests.

YEARS	2021	2022	2023
NUMBER OF SUMMONS	26,283	23,513	38,207





# 10

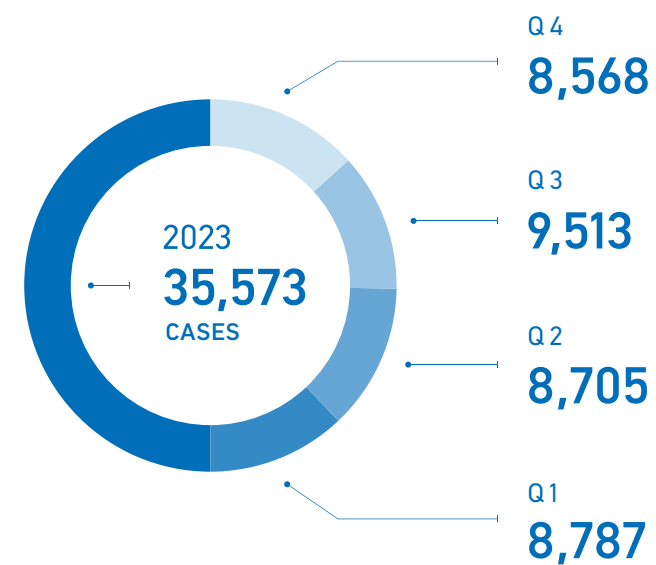
## IMPLEMENTATION OF JUDGMENTS

The number of judgments implemented in 2023 amounted to a total of 71,708 judgments, about half of which were fines, amounting to 35,573 fines, while deportation judgments (for expatriates) amounted to 13,519 judgments, followed by imprisonment, amounting to 11,363 judgments, then acquittal, amounting to 5,139 judgments, followed by temporary imprisonment, amounting to 1,006 judgments, while life imprisonment amounted to 49 judgments, and the number of judgments of the case lapsing amounted to 416 judgments.

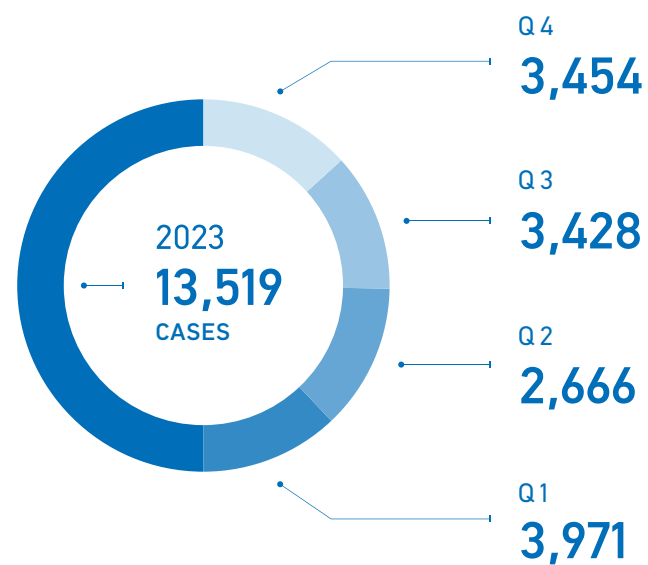
### JUDGMENTS ISSUED IN CRIMINAL CASES AS PER PENALTY TYPE

PENALTY TYPE	NUMBER OF JUDGMENTS				
	Q1	Q2	Q3	Q4	2023
Life Imprisonment	7	15	13	14	49
Temporary Imprisonment	142	136	401	327	1,006
Confinement	2,777	2,493	3,024	3,069	11,363
Fine	8,787	8,705	9,513	8,568	35,573
Deportation	3,971	2,666	3,428	3,454	13,519
Innocence	1,049	1,675	1,392	1,077	5,139
Case Lapsing*	99	96	120	101	416
Others	1,169	877	1,338	1,205	4,589
<b>Total</b>	<b>18,001</b>	<b>16,663</b>	<b>19,229</b>	<b>17,815</b>	<b>71,708</b>

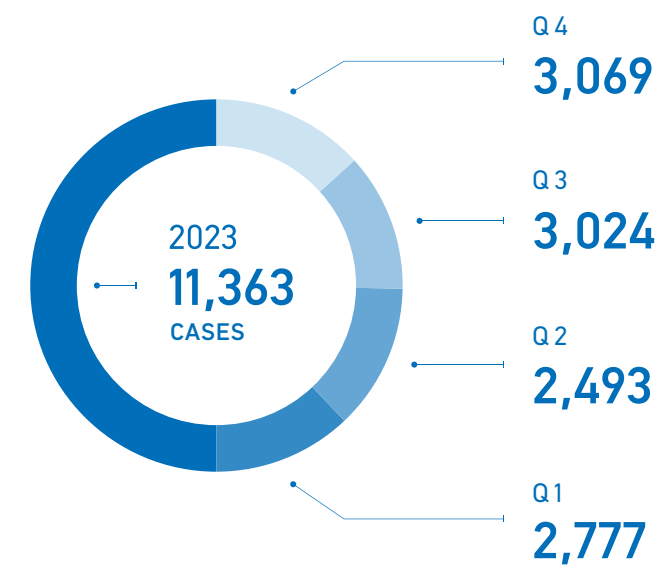
### 01 FINE



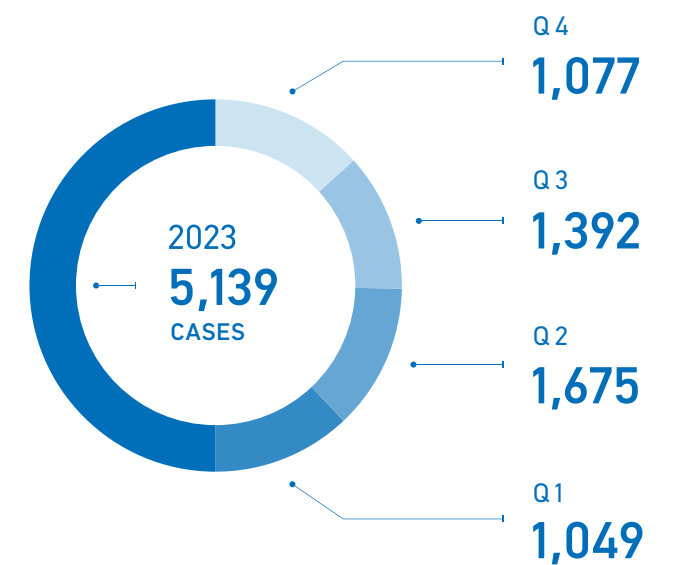
### 02 DEPORTATION



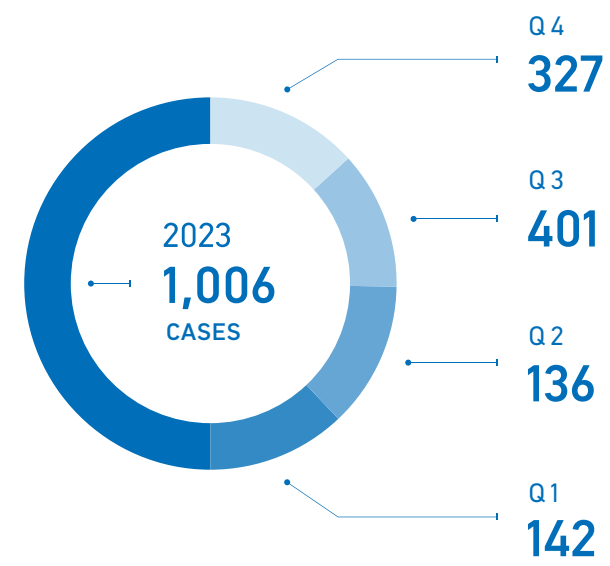
### 03 CONFINEMENT



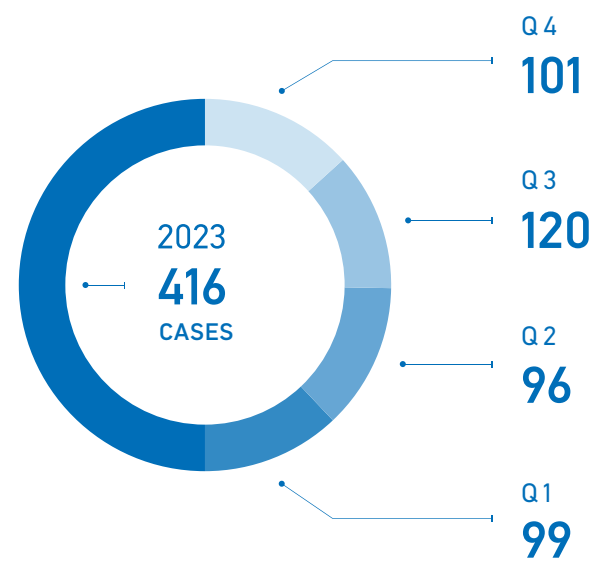
### 04 TEMPORARY IMPRISONMENT



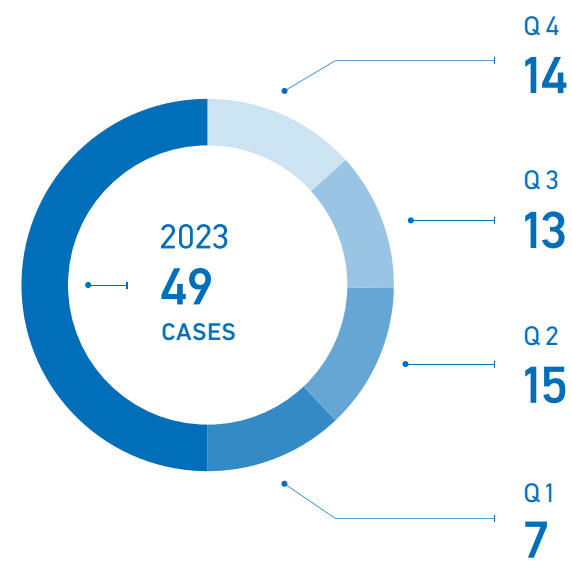
05 INNOCENCE



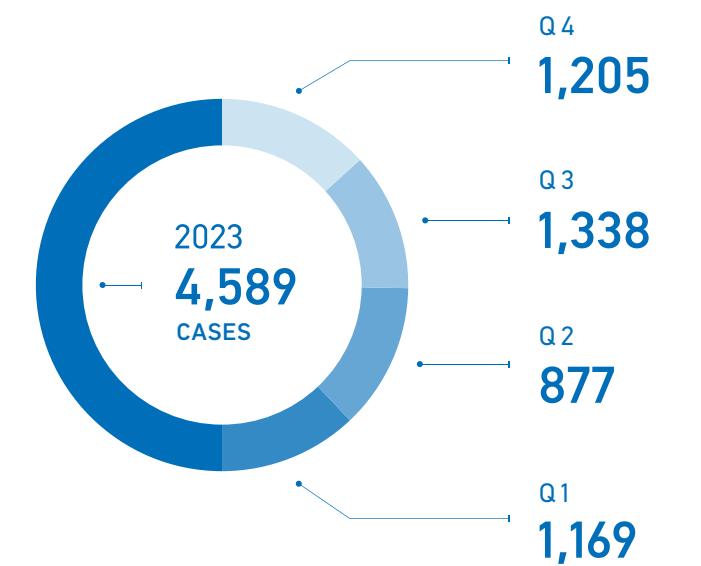
06 CASE LAPSING\*



07 LIFE IMPRISONMENT



08 OTHER



**TOTAL**

Q1	Q2	Q3	Q4	2023
18,001	16,663	19,229	17,815	71,708



# 02



## COMPREHENSIVE DIGITAL SERVICES

Despite the specificity of the work of Dubai Public Prosecution, as it is part of the judicial sector, and the resulting relationship with the accused, the requirements for dealing with them, and the specificity of cases and parties, DPP has not stopped updating and developing its administrative system and services technically, and adapting to the circumstances of indictment, arrest, investigation, and the like without neglecting the technical aspect.

DPP has adapted technology to serve the affairs of investigation, indictment, and cases, such as remote investigation and litigation, for example, and facilitated the procedures for registration, cases, litigation, lawsuits, and services of lawyers and auditors with unique technologies, which reduced many routine procedures, facilitated operations, and shortened many efforts and costs.

The adoption of DPP process of technical development was not a spur of the moment, but rather the efforts of electronic modernization and the presentation of various initiatives began in 2001, to conclude in 2023 with high-level contributions and integrated and comprehensive digital technical services.

DPP, through its Information Technology Department, is moving towards developing this system and protecting it at the same time, as DPP realizes the importance of this matter and its necessity to keep pace with the economic and social development that the emirate is experiencing, in addition to its international position as a global center for trade, finance and economy, which requires prosecution to have a unique level of fast digital services, in addition to efforts to protect data and fortify it technically and maintain its confidentiality. DPP is exploring opportunities to develop various services through artificial intelligence, based on the directives of Dubai government and its orientation in using artificial intelligence to provide the best services to customers.







## DPP STRATEGY 2022-2030 SUPPORTS DIGITAL TRANSFORMATION

Emphasizing on the importance of technological and digital transformation and development, DPP Strategic Plan 2022-2030 included a key theme in this regard, which is the third strategic theme in the plan: A proactive digital prosecution that makes everyone happy.

This theme included - as indicated in the first chapter of this report - 3 strategic goals, the first of which is: Innovative proactive digital services, the second is an effective partnership for happy society, and the third is digital prosecution.

In order to ensure the effectiveness and integrity of the implementation of this goal, as in all strategic goals in the plan, performance indicators were set for each goal, including targets, as DPP seeks to achieve the targets in each indicator and exceed them, and has made great strides in this, as explained in the first chapter.



## WHAT DISTINGUISHES DPP TECHNICALLY

- All investigations are 100% electronic
- All main supporting operations in the department have been automated 100%
- Providing remote work for all Dubai Public Prosecution employees
- Remote investigation and litigation
- The first prosecution in the smart file and transferring files completely electronically
- Automating the penal order and smart bail completely
- The first prosecution to use block-chain technology





## LAUNCHING A SET OF TECHNICAL AND DIGITAL SERVICES IN 2023

The year 2023 witnessed launching of a package of technical and digital services, in parallel with the completion and development of previous services, and following up on developments in updating and protecting them.

The services launched by DPP in 2023 included a number of specializations and branches, facilitating many procedures, accelerating them, and shortening a number of them in order to facilitate the task of prosecutors and clients. The most prominent of these modern services are the following

## DIGITAL SERVICES PACKAGE FOR PARTIES TO CRIMINAL CASES

# 01

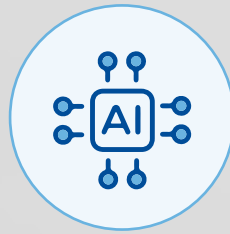
- **Exemption from the Condition of Rehabilitation Service via Emirati Platform in Dubai Now App:** This is a service provided by Dubai Public Prosecution to a convicted person against whom a final judgment has been issued in a felony or misdemeanor that violates honor and trust, with the aim of helping him integrate into society and exercise all civil and political rights that he lost by virtue of the conviction. This is a service exclusive to UAE citizens only.
- **Civil Claim:** This service facilitates the customer's payment of the required fees when submitting a request to claim a civil right.
- **Smart payment for all Public Prosecution services via Dubai Now.**
- **Automation of the reporting process:** This service allows reporting suspicions of corruption with the specification of time frames and completion.

## DIGITAL SERVICES PACKAGE FOR CRIMINAL PROCEDURES

# 02

The project of linking with Ministry of Interior, 15 services from the stages of linking Dubai Public Prosecution with Ministry of Interior and its experience with the Ministry have been successfully completed, as these services facilitate the customer experience and save time, and include the following services:

- 1. Order to implement a community service measure:** This service is used when an order is issued to implement a community service ruling from the Public Prosecution, as it has been linked to the services of Ministry of Interior.
- 2. Order to modify the place of implementation of a community service measure:** This service is used in the event that the person against whom the ruling is being executed is unable to complete the period of the community service ruling in the entity specified in the ruling for any reason, as it is replaced by another place based on the decision of the Public Prosecution.
- 3. Order to cancel the implementation of a community service measure:** This service is used when a decision is issued to cancel the decision to implement a community service measure.
- 4. Electronic monitoring order as an alternative to precaution/ pretrial detention:** This service allows the prosecutor to issue an order to monitor the accused electronically instead of precaution/ pretrial detention.
- 5. Electronic monitoring order after half of the sentence has passed:** This service enables the prosecutor to issue an electronic monitoring order after half of the sentence has served, based on the request of the accused or his family.
- 6. Electronic monitoring implementation order:** This service allows the prosecutor to issue an order to monitor the accused electronically, with the implementation order being sent to the competent authorities.
- 7. Electronic monitoring extension order:** Through this service, the previously issued monitoring order can be extended.
- 8. Electronic monitoring cancellation order:** Through this service, the previously issued monitoring order can be cancelled.
- 9. Return a case due to lack of jurisdiction (Version 2):** In the event that the case is referred to the prosecution and after investigation, it is found that this prosecution does not have jurisdiction over this case.
- 10. Penalty implementation order:** This is a service to implement the issued penalty such as imprisonment, fine, or physical coercion, and it is sent to the competent authorities such as penal institutions.
- 11. Order to implement a royal pardon decision:** used to enter decisions issued on occasions such as Eid holidays and the month of Ramadan.
- 12. Request to receive inmates' impounded items:** This service allows inmates and their families to submit a request to receive the impounded items of inmates of penal institutions.
- 13. Document Reservation Notice:** Through this service, a passport is reserved based on a case by one party through the services of Ministry of Interior so that it is apparent to other parties that there is a reservation for the passport and the period specified for the reservation.
- 14. Document Delivery Notice:** This service enables the party that has reserved the passport to notify them of their delivery of the passport to the person.
- 15. Document Involvement Inquiry:** This service allows inquiring about passports to find out whether they are reserved by a specific party.

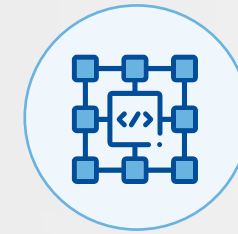


## THE EXTENT OF ADOPTION OF ARTIFICIAL INTELLIGENCE IN DUBAI PUBLIC PROSECUTION

Dubai Public Prosecution is one of the pioneers in adopting artificial intelligence, as many digital services include the use of artificial intelligence, such as the electronic inspection warrants application that relies on facial print to access the application and then request a search warrant from the police and then approve it by the prosecutor.

Artificial intelligence is also used to access employee services such as the smart stamp with facial print to facilitate use and save time.

DPP website and its smart application also include an instant chat service that enables all users to inquire about the services provided by DPP, which provides automated and smart model responses to inquiries, as the option to speak with an employee has been created in the event that the customer wishes to raise and discuss other inquiries.



## THE EXTENT OF ADOPTION OF BLOCK-CHAIN TECHNOLOGY IN DUBAI PUBLIC PROSECUTION

Dubai Public Prosecution adopted block-chain technology immediately after Dubai government directed the adoption of this technology in government departments. This is evident through the networking among DPP and all partners, which contributed to the benefit of data and information, as DPP used block-chain technology and completed the technical link with the most prominent partners, namely Dubai Police, Dubai Courts, and the General Directorate of Residency and Foreigners Affairs.

Block-chain technology is considered a very advanced technology that shortens many procedures and contributes to facilitating access to data. For example, the customer's journey in the event of losing his passport was shortened from 5 working days to 3 minutes thanks to this advanced technology.

DPP is the first prosecution to use block-chain technology, as it was a joint project between Dubai Public Prosecution, Dubai Police HQ, Dubai Courts, and the General Directorate of Residency and Foreigners Affairs, which facilitated the procedures for searching for lost passports, saved the customer time, and shortened the procedures, as the customer can now, by visiting Dubai Police premises, check the location of the lost passport in the rest of the three departments: Dubai Public Prosecution, Dubai Courts, and the General Directorate of Residency and Foreigners Affairs, without the need for a personal visit, as this initiative represents a qualitative shift in government procedures from a digital perspective.



Dubai Public Prosecution adopts Metaverse technology in training new employees in some fields, which facilitates the process of transferring knowledge to employees through virtual reality and increases the readiness of new employees to start taking up their work duties as soon as possible.

## THE EXTENT OF ADOPTION OF METAVERSE TECHNOLOGY IN DUBAI PROSECUTION



## DUBAI PUBLIC PROSECUTION SMART APPLICATIONS

### SMART SEARCH WARRANT

DPP has created a special application for the smart search warrant, which is a smart and innovative application that facilitates and shortens the process of issuing the warrant by judicial officers and its approval by the prosecutor, which contributes to reducing expenses, effort and human cadres, and achieves obtaining supporting evidence to prove the crime.

### EFFECTIVENESS OF THE WEBSITE

The website of Dubai Public Prosecution is the main electronic portal of DPP, through which DPP provides 72 services for customers.

DPP website also includes all the information available for customers and the public in addition to the news of DPP, its reports, the most important decisions and developments.

It can also be used to complete a number of services, submit requests and inquiries, and obtain and print data.

DPP website is characterized by ease, clarity and smooth division, and it can be navigated through the services and chosen from them easily.

DPP website contains several languages to facilitate its use by all nationalities, in addition to being directly linked to the digital identity system, which allows direct entry without the need to re-login every time.



# 03





## CHAPTER THREE HUMAN RESOURCES DEVELOPMENT

Since human resources constitute the cornerstone of organizations' distinction and leadership, Dubai Public Prosecution's policy and strategy towards its human resources and their recruitments is almost the strongest indicator of its success in achieving its strategic goals efficiently and effectively. From this standpoint, DPP has defined its strategic goals related to human resources in a way that achieves its strategic goals and directions emanating from the government vision of United Arab Emirates and the Emirate of Dubai.

DPP successfully completed the Human Resources Management Strategy 2016-2022 by the end of 2022, achieving its goals in developing and enhancing the efficiency of human resources, and providing DPP with young citizens and qualifying them to perform their job role at the best level.

In 2023, DPP moved to a new era of developing human resources, raising their level, fulfilling Emiratization, improving the work environment, and following up on the implementation of Dubai government's approach and policy regarding human resources.

Human resources policy of DPP always emphasizes on the basic enablers and follows up on the best practices and policies in this important aspect, especially since human resources are the main productive element in the prosecution.

HR Department focuses on training, development and qualification, in addition to supervision, guidance and motivation, and attracting distinguished individuals while paying attention to the Emiratization aspect and providing the prosecution with Emiratis.

In order to achieve the aspirations of DPP in the field of human resources, the fourth strategic theme of the 2022-2030 strategic plan included a strategic goal represented by "Empowered and happy human resources with leading competencies". This goal includes three strategic indicators, the first of which is the Emiratization rate, the second indicator is the percentage of development and improvement of competencies and the third strategic indicator is the employee happiness index. The achieved in each of them exceeded the targeted percentages during 2023.

## HUMAN RESOURCES IN FIGURES

The total number of employees in DPP reached 662 employees, of whom the percentage of male employees is 60.5%, while the percentage of female employees in DPP is 39.4%.

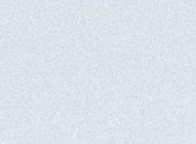
### THE INDICATOR 2023



TOTAL EMPLOYEES **662**



MALE EMPLOYEES **60.5%**



FEMALE EMPLOYEES **39.4%**

### BUILDING HUMAN RESOURCES CAPABILITIES

DPP continued to enhance training programs to meet future needs and requirements and support the achievement of its strategy of adopting more effective and efficient methods to carry out their work and communicate purposefully, especially in senior management.

The highest training rate was among prosecutors, reaching 100%, as well as the leadership category, reaching 100%, then the supervisory category, reaching 99.0%, then the support category, reaching 97.5%.

### BUILDING HUMAN RESOURCES CAPABILITIES



Prosecutors **149** **100%**



Leadership **22** **100%**



Supervisory **33** **99%**



Support **472** **97.4%**

The courses held by Dubai Public Prosecution for its employees varied, and included, in addition to the courses held remotely, the following:

PROGRAM TYPE	2020	2021	2022	2023
Legal	36	81	87	81
Administrative	101	126	150	149
Total	137	207	237	230





## EMIRATIZATION - A SOLID STRATEGIC PRIORITY

In commitment to government directives, support for Emiratization efforts in the country, and keenness on its national role, Dubai Public Prosecution continued its efforts to provide national capacity building programs and enhance career development opportunities available to enhance the capabilities of UAE citizens, as it was not limited to employing Emiratis, but rather to improving their capabilities and skills, especially since the judiciary sector is a sensitive sector with a specific judicial work and deals with those accused of various crimes.

DPP also worked on preparing leaders, so programs were designed to prepare and develop the second and third lines. Such as the "Leaders" program, where a number of leading prosecutors participated in the "Future Journey" program dedicated to Dubai government leaders, and reviewed the best practices in Japan and Singapore. In addition to the "Leaders of Tomorrow" program to qualify a second line of department managers and the "Future Makers" program to qualify a second line of supervisory and specialized positions. DPP is proud to achieve competitive Emiratization rates of 91% for the total number of positions.

## THE BEST ENTITY IN THE FIELD OF HUMAN CAPITAL

The Public Prosecution in Dubai received the award for Best Entity in the Field of Human Capital within the categories of the Dubai Government Excellence Program for the years 2021-2022-2023.

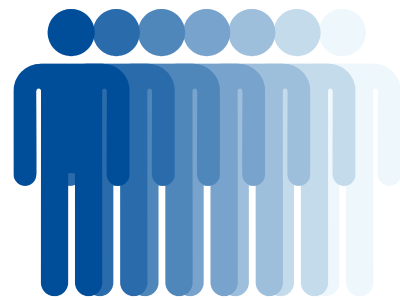


## FAVORABLE WORK ENVIRONMENT

DPP has provided a favorable work environment for employees, supporting their comfort and safety, and aiming to increase their productivity, to be one of the ideal work environments in the public sector.

In this regard, the levels of happiness and job satisfaction for all DPP employees reached 95% in 2023.

## EMIRATIZATION INDICATORS



OVERALL EMIRATIZATION PERCENTAGE	<b>91%</b>
LEADERSHIP CATEGORY	<b>100%</b>
SUPERVISORY CATEGORY	<b>97%</b>
PROSECUTORS	<b>97.3%</b>

## EMPOWERING EMIRATI WOMEN

Since its establishment, DPP has worked to empower Emirati women to be an essential part of DPP human resources, in accordance with the gender balance policy of Dubai government.

Despite the nature of the prosecution's work, which requires, in part, dealing with the accused and the like, the percentage of female employees in DPP has approached 40%.

This status witnessed an exceptional turning point with the establishment of the Women's Council, which focused on the goals of empowering working women and enhancing their competencies and capabilities on both the personal and professional levels, in order to achieve a positive work environment and enhance

the happiness of female employees. Every year, the Women's Council team is keen to organize many cultural, social and sports events and activities. The women's sports team in DPP has achieved distinguished achievements, as DPP has controlled first place in handball since the launch of the tournament in 2013 and first place in basketball for seven years. In addition to first place in individual games such as Bowling and Badminton, which contributed to promoting DPP as an attractive environment for women, which resulted in an increase in the number of female employees in DPP to reach about 40% of the total employees. In addition to enhancing the levels of happiness and job satisfaction for female employees, as their happiness rate increased to 93% in 2023.



## SMART HUMAN RESOURCES SERVICES

Dubai Public Prosecution has employed technology to develop the services provided by DPP to its employees, which contributed to providing smart services that enabled a greater ability to provide appropriate services to employees. Examples of smart services provided by HR Department including:



### SMART EMPLOYEE PLATFORM

It is a platform that provides services to employees at any time and place. This platform was developed to enable the employee to access all documents without the need to refer to the HR Department, in addition to leave requests for those concerned, certificates of appreciation, job description and career path.



### "MARHABA AL-SAA" SMART PROGRAM

It is a smart electronic program to welcome new employees, it displays the systems and policies that needed by the new employees in an innovative and entertaining way, and then directly evaluates the level of knowledge of the employee, and artificial intelligence was applied in preparing a virtual tour for new employees of the organizational units, and the most important facilities using VR glasses.



### SMART ATTENDANCE

It is a service available to DPP employees linked to the employee's smart device via the location identification service, so that the employee can record attendance and departure to work remotely via the smartphone, and submit exit permits and respond to human resources messages.

This service enables the employee to record attendance and departure movements via the smartphone, and submit exit permits and respond to resource messages, via the location identification service linked to the employee's smart device.



CHAPTER FOUR

**COMMUNICATION AND PIONEERING  
AT DUBAI PUBLIC PROSECUTION**

04





## ACCREDITATIONS

DUBAI PUBLIC PROSECUTION RECEIVED A 3-STAR RATING FOR INSTITUTIONAL RESILIENCE MATURITY

Dubai Public Prosecution received a (Three-Star) rating for institutional resilience maturity from the International Organization for Institutional Resilience (ICOR), which is the highest rating given by the organization to the most resilient institutions in the world, and as the first judicial authority in the world to receive this rating, as a conclusion of its efforts in adopting agility and institutional resilience in government work.



## OTHER ACCREDITATIONS

1. ACCREDITATION - QUALITY MANAGEMENT SYSTEM CERTIFICATE (ISO) 9001:2015
2. ACCREDITATION - OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEM CERTIFICATE (ISO) 45001:2018
3. ACCREDITATION - ENVIRONMENTAL MANAGEMENT SYSTEM CERTIFICATE (ISO) 14001:2015
4. ACCREDITATION - BUSINESS CONTINUITY MANAGEMENT SYSTEM CERTIFICATE (ISO) 22301:2019
5. ACCREDITATION - RISK MANAGEMENT SYSTEM CERTIFICATE 31000:2018
6. ACCREDITATION - INNOVATION MANAGEMENT SYSTEM CERTIFICATE (ISO) 56002:2019
7. ACCREDITATION - TRANSLATION MANAGEMENT SYSTEM CERTIFICATE (ISO) 17100:2015
8. ACCREDITATION - INFORMATION SECURITY MANAGEMENT SYSTEM CERTIFICATE (ISO) 27001:2013
9. ACCREDITATION - PARTNERSHIP MANAGEMENT SYSTEM CERTIFICATE (ISO) 44001:2017
10. ACCREDITATION - ICOR ORGANIZATIONAL RESILIENCE MATURITY CERTIFICATE
11. ICXS2019 INTERNATIONAL CUSTOMER SERVICE STANDARD
12. UKIDEAS ORGANIZATION STANDARDS
13. BS8900:2013 SUSTAINABILITY CERTIFICATION





## ACCREDITATIONS

Dubai Public Prosecution participated in various number of events, initiatives and activities, which are either specialized professional activities and events related to developing the work of DPP and its relations with other institutions and entities, or national, cultural and social activities and events to enrich the presence of DPP in the societal, cultural and national scene.

### RECEIVING MINISTRY OF DEFENSE DELEGATION

Dubai Public Prosecution received a delegation from Ministry of Defense, with the aim of exchanging and sharing expertise and knowledge in the technical aspect in accordance with the best international practices and standards.



## SHARING EXPERTISE WITH ABU DHABI PUBLIC PROSECUTION

Dubai Public Prosecution held a meeting with Abu Dhabi Public Prosecution, where His Excellency Counselor Essam Essa Al Humaidan, Attorney General of the Emirate of Dubai, received His Excellency Counselor Ali Mohammed Al Balooshi, Attorney General of the Emirate of Abu Dhabi, with the aim of sharing expertise and best practices regarding enabling judicial projects and development and digital initiatives in the work.



## THE MOST PROMINENT PROFESSIONAL AND SPECIALIZED ACTIVITIES AND EVENTS



### UPDATING THE STRATEGIC PLAN MEETING

Strategy and Institutional Excellence Department organized a meeting with the organizational units to discuss the themes of Dubai Public Prosecution's strategic plan and the mechanism for updating the same. The most important outcomes of the recommendations that emerged from the meeting were improvement proposals and future visions for the department.

### DUBAI PUBLIC PROSECUTION HELD COORDINATION MEETING WITH EMIRATES ASSOCIATION OF LAWYERS AND LEGAL PROFESSIONALS

Dubai Public Prosecution held a coordination meeting with Emirates Association of Lawyers and Legal Professionals, during which the rights of the lawyer in the criminal case were discussed, as stipulated by the Constitution and the relevant laws and legislations in force in the country.



### ANTI-MONEY LAUNDERING CONFERENCE

A delegation from Dubai Public Prosecution, headed by Counselor Ismail Ali Madani, Senior Advocate General, Chief of Public Funds Prosecution, and Head of the International Cooperation Unit at Dubai Public Prosecution, participated in the first conference on the role of central authorities in combating money laundering and terrorist financing, which was organized by Ministry of Justice and lasted for three days with the participation of 31 countries and competent authorities in the country.



### SHARING EXPERTISE WITH RAS AL KHAIMAH PUBLIC Prosecution

The Naturalization and Residency Prosecution received a delegation from Ras Al Khaimah Public Prosecution, with the aim of reviewing the mechanisms of technical and paperless work and sharing judicial and administrative expertise and knowledge.



### COOPERATION WITH DUBAI POLICE

During a meeting with Dubai Police, Traffic Prosecution discussed ways to enhance cooperation between the two parties in legal fields related to traffic cases and traffic violations.



### COORDINATION MEETING WITH NATIONAL HUMAN RIGHTS AUTHORITY

Family and Juvenile Prosecution held a coordination meeting with National Human Rights Authority and Dubai Police Stations, headed by Counselor Mohammad Rustom Buabdulla, Senior Advocate General, Chief of Family and Juvenile Prosecution, with the aim of discussing issues related to juvenile delinquents, and discussing Federal Law No. (6) of 2022 concerning juvenile delinquents and those at risk of delinquency and judicial measures for juveniles and ways to activate them.





## SOCIAL AND CULTURAL ACTIVITIES & EVENTS

### INNOVATION MONTH EVENTS

Dubai Public Prosecution organized several activities and events on the occasion of Innovation Month under the slogan "UAE Innovates 2023", including "Together We Innovate" activity to spread and market awareness ideas about innovation, Hackathon activity for employee participation in the Emirates Hacka-

thon, the "Ideathon Prosecution" race, the best idea competition to transform the prosecution services into proactive services, Emirates Innovation Month Competition, 2023 Innovations Competition directed to the community via social media, Innovation Lab Workshop, and Metaverse World Workshop.



### PARTICIPATION IN GOVERNMENT GAMES

Dubai Public Prosecution employees, both male and female, participated in the fourth edition of the Government Games, and achieved progress and a distin-

guished level during the scheduled rounds of challenges with the rest of the participating teams.



### DUBAI INTERNATIONAL HOLY QURAN AWARD

Dubai Public Prosecution participated in Dubai International Holy Quran Award in its twenty-sixth edition. His Excellency Counselor Dr. Saeed Hareb, Vice Chairman of The Organizing Committee of The Award, handed over the award Commemorative Shield to Counselor Mohammad Hassan Abdul Rahim, Advocate General, Dubai Public Prosecution, at the end of the day, in appreciation and recognition of the role of DPP in sponsorship every year.



## HONORING THE WINNERS OF RAMADAN HOLY QURAN COMPETITION

Dubai Public Prosecution honored its employees who won the Holy Quran Competition in its ninth session in cooperation with Maktoum Centers, under the slogan (Recite the Quran with Recitation), as the department is keen to organize the competition annually during Ramadan to encourage employees to turn to the Book of Allah (Quran).



## READING MONTH

Mr. Baqer Abdul Wahid, Director of Institutional Communications Department, honored the participating entities and publishing houses in the Legal Book Fair for the year 2023, which was launched on the occasion of the Reading Month with the aim of encouraging reading and legal knowledge.

## PARTICIPATION IN ABU DHABI INTERNATIONAL BOOK FAIR

Dubai Public Prosecution participated in Abu Dhabi International Book Fair with its legal publications. DPP is keen to participate with the community in general and specialized legal education.

## SHARJAH INTERNATIONAL BOOK FAIR

Dubai Prosecution participated in Sharjah International Book Fair, confirming the role of DPP in promoting and disseminating legal sciences for specialists, researchers and the general community. DPP pavilion displayed the latest publications of the prosecutors, in addition to books specializing in local and federal laws and cassation rulings in Dubai.



**PARTICIPATION IN GITEX  
TECHNOLOGY EXHIBITION 2023**

Dubai Prosecution participated in GITEX Technology Exhibition 2023, within the Dubai Digital Authority platform, and displayed new proactive digital services, most notably the automatic search palm and the lawyers' window, as part of raising the level of customer happiness and anticipating their expectations and needs.



**FLAG DAY**

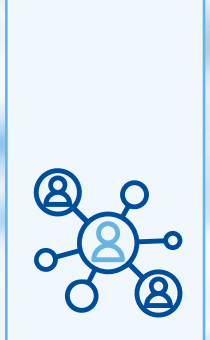
Dubai Public Prosecution celebrated Flag Day with the participation of DPP leadership, members and employees, as they raised the UAE flag and took the oath of allegiance.



## 52 ND NATIONAL DAY CELEBRATIONS

Dubai Public Prosecution celebrated the 52nd UAE National Day under the slogan "May Your Glory Be Enduring, My Country" amidst an atmosphere filled with national songs.








## SOCIAL AND CULTURAL ACTIVITIES & EVENTS

The efforts of Dubai Public Prosecution continued to enhance communication with various relevant segments of clients, lawyers, bodies, institutions, and the like, with the aim of enhancing cooperation with these groups and providing the best services and knowing the opinions and comments of the public and clients and researching them.

## 01 CALL CENTER



DPP call center played a fundamental role in the communication of Dubai Public Prosecution with clients and the public, as it received about 103 thousand calls during 2023, in addition to 9059 electronic chats with clients, and the interaction with incoming calls and emails was rapid, as the percentage of emails that were responded to within two business days reached 100% compared to the target of 95%.

	103,000	Customer Calls
	9,059	Online Chat with Customer
	100%	Responded Email



## CALL CENTER INFORMATION

INDICATORS	OVERALL AVERAGE
Answered calls	101,848
Missed calls less than 20 seconds	147
Customer satisfaction (Target 90%)	95.4%
Quality assurance score (Target 92%)	94 %
Percentage of email responded to within two working days	100%
Total inbound chat	9059
Answered chat	6454

## 02 LET'S COMMUNICATE POSITIVELY



During 2023, Dubai Public Prosecution launched its awareness campaign "Let's Communicate Positively" in its fourth session with the aim of spreading awareness about the best ways to communicate and the positive impact of internet users and social media programs, in addition to shedding light on the Electronic Crimes Law and the repercussions of using the information network in illegal ways.

A number of DPP members and employees participated in it, and the public was received and inquiries were received on the campaign platform in the "Festival City" mall.

## 03 MEDIA INTERACTION



The presence of Dubai Public Prosecution within various social media and various media outlets was prominent and diverse, to deepen its relationship with the public and various components of society, and to introduce them to the efforts, goals, work and important judicial role of Dubai Public Prosecution.

DPP has active accounts on social media platforms, including Instagram, X platform, YouTube and Facebook.

DPP's relationship with various media outlets was also close, culminating in a number of interviews and press reports, in addition to publishing various news of DPP first-hand through various newspapers and media outlets.

## 04 DUBAI PUBLIC PROSECUTION'S PRESENCE ON SOCIAL MEDIA



Dubai Public Prosecution was keen on effective communication via social media, by publishing many posts, whether news, awareness, cultural ... etc.

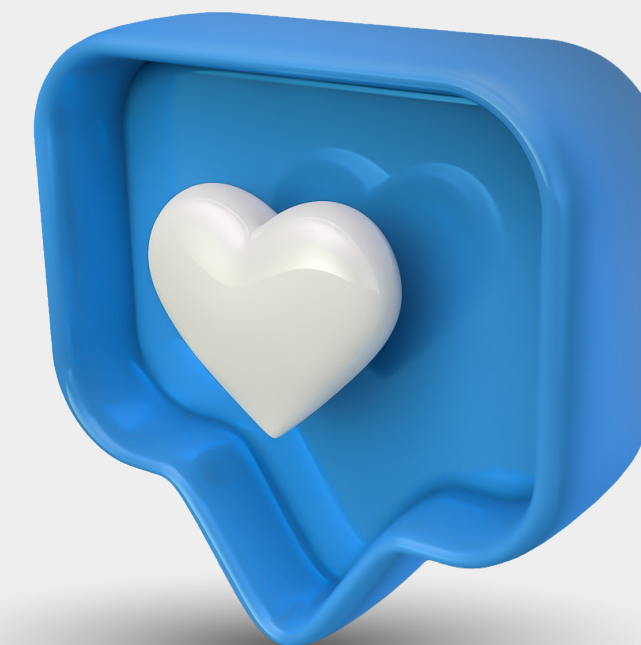
The number of the prosecution's posts on various social media (Instagram - X - Facebook - YouTube) reached 1185 posts during 2023, distributed into 343 posts in the first half, and 842 posts in the second half of 2023.

### FIRST HALF PUBLICATIONS

# 343

### SECOND HALF PUBLICATIONS

# 842



Instagram		158
Platform X		110
Facebook		70
Youtube		5
<b>Total</b>		<b>343</b>

Instagram		397
Platform X		276
Facebook		140
Youtube		29
<b>Total</b>		<b>842</b>



النيابة العامة - دبي  
PUBLIC PROSECUTION - DUBAI

WEBSITE

[www.dxbpp.gov.ae](http://www.dxbpp.gov.ae)



@dxbpp



@dubaipp



النيابة العامة دبي



dxbpp100



dubaibpp